

Remind your patients to update their Medi-Cal Managed Care information

Once the COVID-19 public health emergency ends, counties will check Medi-Cal Managed Care (Medi-Cal) eligibility. Counties need to have Medi-Cal enrollees' current contact information and know any changes in circumstances so the members can stay enrolled.

Medi-Cal enrollees should contact the county about changes to any of the following:

- Contact information:
 - Phone number
 - Mailing address
 - Email address
- Change in circumstances:
 - Disability status
 - Income
 - Someone becomes pregnant or moves out of the county

How to report changes:

- Patients can report changes to their local county office online or by phone, email, fax or in person.
- Visit <http://dhcs.ca.gov/COL> or call the Medi-Cal Member Hotline at **800-541-5555**.
- Medi-Cal patients can also update their contact information online at CoveredCA.com or BenefitsCal.com. Individuals can create an online account by going to BenefitsCal.com, and selecting the **Create an Account** link in the upper right corner underneath the *Log In* button.

Please talk with your Medi-Cal patients to make sure they:

- Report any changes in their contact information in the past two years or their household circumstances.
- Provide requested information if they or someone in their household receives a letter from their county asking for information about their Medi-Cal coverage.



Email is the quickest and most direct way to receive important information from Anthem Blue Cross.

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/3ILgko8>).



<https://providers.anthem.com/ca>

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