

High-Risk OB Case Management Program



Medi-Cal Managed Care
L.A. Care

While the majority of pregnancies are uncomplicated, we know that some women require specialized prenatal care. The High-Risk OB Case Management Program under Anthem Blue Cross (Anthem) wants to identify pregnant women at high risk for pregnancy-related complications, behavioral health issues and prenatal hospitalizations. We want to reach out to our high-risk OB members as early in their pregnancy as possible.

The program uses a member-centric, integrated Case Management (CM) approach. Our case managers are experienced, OB-registered nurses led by an OB medical director. They work with our members to conduct an in-depth maternity assessment; use condition-specific CM tools to provide education and interventions; and will

collaborate with all areas of our member's health care team to ensure that any gaps in care, behavioral health needs or educational opportunities are addressed. Our case managers will work together with you and other health care specialists to support our members in various ways throughout their pregnancies.

If you identify a member who has a high-risk pregnancy, please refer them to our Case Management team using the *Case Management Referral Form*. Access the form at https://mediproviders.anthem.com/Documents/CACA_CAID_CaseMgmtReferralForm.pdf.

Please use the *Prior Authorization Request Form* or call **1-888-831-2246, option 3** to request Home Health services or Makena® injections. Write *urgent* on the form if faxing in the request or ask to speak to the urgent nurse if calling.

Thank you for helping us provide the best possible support for our pregnant members.



Anthem's High-Risk OB Case Management Program ... Your Health, Your Life, Your Team

<https://mediproviders.anthem.com/ca>

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