Anthem BlueCross

Medi-Cal Managed Care

Care Management Referral Form

For physical health case management (CM):
Fax: 866-333-4827
Email: CAMedicaidPHCM@anthem.com

For behavioral health CM:
Fax: 855-473-7902
Email: bhcmreferrals@anthem.com

This form is for Medi-Cal Managed Care (Medi-Cal) members only. Refer to ***only one program*** *(choose either physical health or behavioral health CM based on primary referral reason).*
(Referral processing time: within three business days of submission)

Referrer information		
Date referral submitted:	Name of person submitting referral:	Organization (if applicable):
Phone number:	Email address:	Fax number:

Member information		
Does member have primary Medi-Cal coverage? ☐ Yes ☐ No (explain):	First and last name:	Parent/guardian name (if minor):
Member ID:	Date of birth:	Primary phone:
Primary language:		Alternate phone:

Has member/caregiver been informed of referral? ☐ Yes ☐ No

Is member receiving CM from another organization? ☐ Yes ☐ No

➢ If yes, provide case manager name/contact information:

Primary diagnoses/conditions:

☐ Asthma
☐ CAD
☐ CHF
☐ COPD
☐ Cystic fibrosis
☐ Diabetes
☐ ESRD
☐ HTN
☐ High-risk pregnancy
☐ Sickle cell
☐ Child/youth with special healthcare needs
☐ Transplant
☐ Substance use
☐ Mild-mod behavioral health diagnosis (list): ______________________________
____
☐ Other (list): ______________________________
____

Admission history (Select all that apply.):

☐ ≥ 2 hospitalizations in 12 months
☐ ≥ 3 ER visits in last 12 months
☐ ER visit within last 7 days
☐ Readmitted to hospital within past 30 days
☐ Discharged from hospital within last 7 days

Why are you referring to CM? (Select all that apply and explain.)

☐ Difficulty accessing medical specialty care:

☐ Difficulty accessing behavioral health specialty care:
☐ Difficulty managing medical conditions:
☐ Difficulty getting medications (include name(s) of medication):
☐ Need support with social drivers of health:
☐ Need support with transition between care settings:
☐ Other:

https://providers.anthem.com/ca

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CABC-CAID-000135-22 May 2022