

CalAIM Community Health Worker Provider Interest Form

California | Anthem Blue Cross | Medi-Cal Managed Care

As part of the California Advancing and Innovating Medi-Cal (CalAIM) initiative, the Community Health Worker (CHW) benefit was added on July 1, 2022. CHW services are defined as preventive health services delivered by a CHW to prevent disease, disability, and other health conditions or their progression; to prolong life; and to promote physical and mental health. CHWs may include individuals known by a variety of job titles, such as promotoras, community health representatives, navigators, and other non-licensed public health workers including violence prevention professionals.

CalAIM success depends on your help to build a robust network of CHWs for members to access this key benefit. Understanding of the current community health worker services your organization provides will help us develop an integrated approach to serving our members.

Please complete this interest form and email to Anthem at CalAIMCHW@anthem.com.

In the table below, please provide organizational information and designated point of contact information:

About your organization				
Organization's name				
Legal entity name (as it appears on W-9)				
Organization's NPI				
Organization's website				
Mailing address				
Organization point of contact information				
Contact name				
Phone number				
Email address				
Is your organization interested in remaining or becoming a CHW provider?	<input type="checkbox"/> Yes <input type="checkbox"/> Maybe, would like more information			
Is your organization a contracted asthma preventive services (APS) provider?	<input type="checkbox"/> Yes <input type="checkbox"/> Maybe, would like more information			
Counties your organization services (please select all that apply):				
<input type="checkbox"/> Alpine	<input type="checkbox"/> Amador	<input type="checkbox"/> Calaveras	<input type="checkbox"/> El Dorado	<input type="checkbox"/> Fresno
<input type="checkbox"/> Inyo	<input type="checkbox"/> Kern	<input type="checkbox"/> Kings	<input type="checkbox"/> Los Angeles	<input type="checkbox"/> Madera
<input type="checkbox"/> Mono	<input type="checkbox"/> Sacramento	<input type="checkbox"/> San Francisco	<input type="checkbox"/> Santa Clara	<input type="checkbox"/> Tulare
<input type="checkbox"/> Tuolumne				

Your CHW provider capacity	
How many active individual CHWs do you employ?	
Are your CHWs involved in or refer members to Transitional Care Services?	<input type="checkbox"/> Yes <input type="checkbox"/> No
How many CHWs do you have working in an emergency department setting?	
Do your CHWs refer members to ECM services?	<input type="checkbox"/> Yes <input type="checkbox"/> No

Do your CHWs provide Health Education services?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do your CHWs provide Health Navigation services?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do your CHWs provide Screening and Assessment services?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do your CHWs provide Individual Support or Advocacy services?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do your CHWs provide Violence Prevention services?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do you have providers that are providing CHW equivalent services that are not captured through encounter data as CHWs?	<input type="checkbox"/> Yes <input type="checkbox"/> No
If yes to previous question, enter the approximate number of full-time equivalents (FTEs).	

CHW qualification pathways

CHW services will advance the CalAIM initiative’s efforts in providing equitable healthcare through culturally competent services. CHW services may assist with a variety of concerns impacting members, including but not limited to, the control and prevention of chronic conditions or infectious diseases, behavioral health conditions, and need for preventive services. Additionally, CHW services can help members receive appropriate services related to perinatal care, preventive care, sexual and reproductive health, environmental and climate-sensitive health issues, oral health, aging, injury, domestic violence, and other violence prevention services.

CHWs must demonstrate, and supervising providers must maintain evidence of, minimum qualifications through one of three pathways:

- CHW certificate
- Violence Prevention Professional (VPP) certificate
- Work Experience Pathway

CHW certificate

A CHW certification demonstrates completion of a curriculum that attests to demonstrated skills and practical training in the following areas (as determined by the supervising provider):

- Communication
- Interpersonal and relationship building
- Service coordination and navigation
- Capacity building
- Advocacy
- Education and facilitation
- Individual and community assessment
- Professional skills and conduct
- Outreach
- Evaluation and research
- Basic knowledge in public health principles
- Social drivers of health (SDOH)

Certificate programs must also include field experience as a requirement. A CHW certificate allows a CHW to provide all covered CHW services described in all plan letter (APL) 22-016, including violence prevention services.

Violence prevention professional (VPP) certificate

For individuals providing CHW violence prevention services, either of the following certifications are acceptable:

- VPP certificate issued by Health Alliance for Violence Intervention (HAVI)
- Urban Peace Institute certificate of completion in gang intervention training

A VPP certificate allows a CHW to provide violence prevention services only. A CHW providing services other than violence prevention services must demonstrate qualification through either the Work Experience Pathway or by completion of a general CHW certificate.

Work Experience Pathway

An individual who has at least 2,000 hours working as a CHW in paid or volunteer positions within the previous three years, and has demonstrated skills and practical training in the areas described below may provide CHW services without a certificate of completion for a maximum period of 18 months:

- Communication
- Interpersonal and relationship building
- Service coordination and navigation
- Capacity building
- Advocacy
- Education and facilitation
- Individual and community assessment
- Professional skills and conduct
- Outreach
- Evaluation and research
- Basic knowledge in public health principles
- SDOH

Skills and training must be determined and validated by the supervising provider. A CHW who does not have a certificate of completion must earn a certificate of completion within 18 months of the first CHW visit provided to a member.

APS qualification pathways

Medi-Cal Asthma Preventive Services (APS) will comprise clinic-based asthma self-management education, home-based asthma self-management education and in-home environmental trigger assessments for eligible beneficiaries of any age, as medically necessary, subject to applicable utilization controls.

Asthma prevention services may be provided by licensed providers such as physicians, nurse practitioners (NP), and physician assistants (P). These services may also be provided by unlicensed providers such as community health workers (CHW), promotor, or community health representatives who meet the qualifications of an asthma preventive service provider as stated below.

CHWs who have not met the qualifications listed below may not provide asthma education or in-home environmental trigger assessments, but they may provide CHW services for health education and navigation, as defined in the *Provider Manual* for CHWs, to individuals with asthma.

Unlicensed asthma preventive service providers must be supervised by either a physician, PA, NP, clinic, hospital, local health jurisdiction, or community-based organization.

Asthma preventive service providers must have completed either of the following:

- A certificate from the California Department of Public Health Asthma Management Academy
- A certificate demonstrating completion of a training program consistent with the guidelines of the National Institutes of Health's Guidelines for the Diagnosis and Management of Asthma with core competences in the following areas:
 - Basic facts of asthma's impact on the human body, including asthma control
 - Roles of medications
 - Environmental control measures
 - Teaching individuals about asthma self-monitoring
 - Implementation of a plan of care
 - Effective communication strategies including at a minimum cultural and linguistic

- competency and motivational interviewing
- Roles of a care team and community referrals
- And both of the following:
 - Completed a minimum of 16 hours of face-to-face client contact focused on asthma management and prevention
 - Four hours annually of continuing education on asthma