



CalAIM Community Health Worker Provider Interest Form

Anthem Blue Cross (Anthem) is engaging all potential providers and counties in California to better understand the impact the California Advancing and Innovating Medi-Cal (CalAIM) initiative will have on individuals currently enrolled in Medi-Cal Managed Care (Medi-Cal) and receiving home- and community-based services (HCBS), care management, or housing services.

CalAIM success depends on your help. Understanding of the current community health worker (CHW) services your organization provides will help Anthem develop an integrated approach to serving Medi-Cal beneficiaries. Community health worker (CHW) services are defined as preventive health services delivered by a CHW to prevent disease, disability, and other health conditions or their progression; to prolong life; and to promote physical and mental health. CHWs may include individuals known by a variety of job titles, such as promotores, community health representatives, navigators, and other non-licensed public health workers, including violence prevention professionals.

Please complete this interest form and email to Anthem at CalAIMCHW@anthem.com.

In the table below, please provide organizational information and designated point of contact information:

About your organization	
Organization's name	
Legal entity name (as it appears on W-9)	
Organization's website	
Mailing address	
Organization point of contact information	
Contact name	
Phone number	
Email address	
Is your organization interested in remaining or becoming a CHW provider?	<input type="checkbox"/> Yes <input type="checkbox"/> Maybe, would like more information
Is your organization a contracted CalAIM ECM and/or CS Provider?	<input type="checkbox"/> Yes <input type="checkbox"/> Maybe, would like more information
Counties your organization services (please select all that apply):	
<input type="checkbox"/> Alameda <input type="checkbox"/> Alpine <input type="checkbox"/> Amador <input type="checkbox"/> Butte <input type="checkbox"/> Calaveras <input type="checkbox"/> Colusa <input type="checkbox"/> Contra Costa <input type="checkbox"/> El Dorado <input type="checkbox"/> Fresno <input type="checkbox"/> Glenn <input type="checkbox"/> Inyo <input type="checkbox"/> Kern <input type="checkbox"/> Kings <input type="checkbox"/> Los Angeles <input type="checkbox"/> Madera <input type="checkbox"/> Mariposa <input type="checkbox"/> Mono <input type="checkbox"/> Nevada <input type="checkbox"/> Placer <input type="checkbox"/> Plumas <input type="checkbox"/> Sacramento <input type="checkbox"/> San Benito <input type="checkbox"/> San Francisco <input type="checkbox"/> Santa Clara <input type="checkbox"/> Sierra <input type="checkbox"/> Sutter <input type="checkbox"/> Tehama <input type="checkbox"/> Tulare <input type="checkbox"/> Tuolumne <input type="checkbox"/> Yuba	

CHW qualification pathways

CHW services will advance the CalAIM initiative's efforts in providing equitable healthcare through culturally competent services. CHW services may assist with a variety of concerns impacting members, including but not limited to, the control and prevention of chronic conditions or infectious

<https://providers.anthem.com/ca>

diseases, behavioral health conditions, and need for preventive services. Additionally, CHW services can help members receive appropriate services related to perinatal care, preventive care, sexual and reproductive health, environmental and climate-sensitive health issues, oral health, aging, injury, domestic violence, and other violence prevention services.

CHWs must demonstrate, and supervising providers must maintain evidence of, minimum qualifications through one of three pathways:

- CHW certificate
- Violence Prevention Professional (VPP) certificate
- Work Experience Pathway

CHW certificate

A CHW certification demonstrates completion of a curriculum that attests to demonstrated skills and practical training in the following areas (as determined by the supervising provider):

- Communication
- Interpersonal and relationship building
- Service coordination and navigation
- Capacity building
- Advocacy
- Education and facilitation
- Individual and community assessment
- Professional skills and conduct
- Outreach
- Evaluation and research
- Basic knowledge in public health principles
- Social drivers of health (SDOH)

Certificate programs must also include field experience as a requirement. A CHW certificate allows a CHW to provide all covered CHW services described in all plan letter (APL) 22-016, including violence prevention services.

VPP certificate

For individuals providing CHW violence prevention services, either of the following certifications are acceptable:

- VPP certificate issued by Health Alliance for Violence Intervention (HAVI)
- Urban Peace Institute certificate of completion in gang intervention training

A VPP certificate allows a CHW to provide violence prevention services only. A CHW providing services other than violence prevention services must demonstrate qualification through either the Work Experience Pathway or by completion of a general CHW certificate.

Work Experience Pathway

An individual who has at least 2,000 hours working as a CHW in paid or volunteer positions within the previous three years and has demonstrated skills and practical training in the areas described below may provide CHW services without a certificate of completion for a maximum period of 18 months:

- Communication
- Interpersonal and relationship building
- Service coordination and navigation

- Capacity building
- Advocacy
- Education and facilitation
- Individual and community assessment
- Professional skills and conduct
- Outreach
- Evaluation and research
- Basic knowledge in public health principles
- SDOH

Skills and training must be determined and validated by the supervising provider. A CHW who does not have a certificate of completion must earn a certificate of completion within 18 months of the first CHW visit provided to a member.