

# Ready, set, renew!

## It's time for some of your patients to renew their Medicaid benefits.

As states begin to recommence Medicaid renewals, we want to ensure you have the information needed to help your Medicaid patients renew their healthcare coverage. Some patients have never had to renew their coverage at all, while other patients may have forgotten the process entirely.

**We're here to help.**

## What steps do my patients need to take?



### Ready:

Patient gets their documents ready.



### Set:

Patient ensures their form is all set.

### Renew:

Patient sends renewal form:

- Via web: **access.wisconsin.gov**
- Via phone: **800-362-3002**
- Via mail: Send to your local social service agency.
  - In Milwaukee County:  
P.O. Box 05676 Milwaukee  
WI 53205
  - Outside Milwaukee County:  
P.O. Box 5234 Janesville, WI  
53547



For additional support, contact Provider Services at **855-558-1443**.

\* Availity, LLC is an independent company providing administrative support services on behalf of the health plan.

<https://providers.anthem.com/wi>

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