

HEDIS telehealth-eligible measures coding

Per the National Committee for Quality Assurance (NCQA), there are three modalities for delivery of telemedicine services:

1. **Synchronous telehealth:** real-time, two-way audio-visual communications via a technology platform
2. **Telephonic visits:** exchange of communication via a live telephone call
3. **Asynchronous telehealth:** two-way communication but not real-time such as secure messaging or email.

The following is a list of HEDIS[®] measures that are eligible for provider gap closure through telehealth services:

HEDIS measure name	Acronym
Follow-up Care for Children Prescribed ADHD Medication	ADD, ADD -E
Acute Hospital Utilization	AHU
Antidepressant Medication Management	AMM
Asthma Medication Ratio	AMR
Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics	APP
Disease-Modifying Anti-Rheumatic Drug Therapy for Rheumatoid Arthritis – Scheduled for Retirement	ART
Breast Cancer Screening	BCS, BCS-E
Care for Older Adults	COA
Controlling High Blood Pressure	CBP
Comprehensive Diabetes Care	CDC
Colorectal Cancer Screening	COL, COL-E
New measure: Cardiac Rehabilitation	CRE
Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults	DMS-E
Depression Screening and Follow-up for Adolescents and Adults	DSF-E
Emergency Department Utilization	EDU
Follow-up After Emergency Department Visit for People with Multiple High-Risk Chronic Conditions	FMC
Follow-up After Hospitalization for Mental Illness	FUH
Follow-up After Emergency Department Visit for Mental Illness	FUM
Hospitalization Following Discharge from a Skilled Nursing Facility	HFS
Hospitalization for Potentially Preventable Complications	HPC
New measure: Kidney Health Evaluation for Patients with Diabetes	KED
Mental Health Utilization	MPT
Osteoporosis Management in Women Who Had a Fracture	OMW
New measure: Osteoporosis Screening in Older Women	OSW
Persistence of Beta-Blocker Treatment After a Heart Attack	PBH
Plan All-Cause Readmissions	PCR
Postpartum Depression Screening and Follow-up	PDS-E
Prenatal Depression Screening and Follow-up	PND-E

HEDIS[®] is a registered trademark of the National Committee for Quality Assurance (NCQA).

<https://providers.anthem.com/wi>

Prenatal and Postpartum Care	PPC
Adherence to Antipsychotic Medications for Individuals with Schizophrenia	SAA
Cardiovascular Monitoring for People with Cardiovascular Disease and Schizophrenia	SMC
Diabetes Monitoring for People with Diabetes and Schizophrenia	SMD
Use of Spirometry Testing in the Assessment and Diagnosis of COPD	SPR
Statin Therapy for Patients with Cardiovascular Disease	SPC
Statin Therapy for Patients with Diabetes	SPD
Diabetes Screening for People with Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medication	SSD
Transitions of Care	TRC
Revised measure: Well-Child Visits in the First 30 Months of Life	W30
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents	WCC
Revised measure: Child and Adolescent Well-Care Visits	WCV

When billing for these services, follow the same process for billing office-based services, but also include the telehealth modifier(s).

Required modifier	Code	Detail
Telehealth modifier	FQ	Counseling and therapy provided using audio-only telecommunications.
Telehealth modifier	GT	Via interactive audio and telecommunications systems Modifier GT is used with services provided via synchronous telemedicine for which modifier 95 cannot be used.

Required place of service (POS)	Code	Detail
Telehealth POS	02	The location where health services and health-related services are provided or received through telehealth telecommunication technology

Telephonic visits

Billing codes — CPT®	Detail
99441	Phone call with physician five to 10 minutes of medical discussion
99442	Phone call with physician 11 to 20 minutes of medical discussion
99443	Phone call with physician 21 to 30 minutes of medical discussion

Asynchronous telehealth	
98970	Qualified non-physician healthcare professional online digital evaluation and management service, for an established patient, for up to seven days, cumulative time during the seven days; five to 10 minutes
98971	Qualified non-physician healthcare professional online digital evaluation and management service, for an established patient, for up to seven days, cumulative time during the seven days; 11 to 20 minutes
98972	Qualified non-physician healthcare professional online digital evaluation and management service, for an established patient, for up to seven days, cumulative time during the seven days; 21 or more minutes

99421	Online digital evaluation and management service, for an established patient, for up to seven days, cumulative time during the seven days; five to 10 minutes
99422	Online digital evaluation and management service, for an established patient, for up to seven days, cumulative time during the seven days; 11 to 20 or more minutes
99423	Online digital evaluation and management service, for an established patient, for up to seven days, cumulative time during the seven days; 21 or more minutes.
99457	Remote physiologic monitoring treatment management services, 20 minutes or more of clinical staff/physician/other qualified healthcare professional time in a calendar month requiring interactive communication with the patient/caregiver during the month

Reference: Telehealth: <https://www.ncqa.org>