

HEDIS measure: Adults' Access to Preventive/Ambulatory Health Services

Measure description

This HEDIS[®] measure focuses on members age 20 and older who had an ambulatory or preventive care visit during the measurement year. Ambulatory or preventive care visits can include outpatient, telephone, and online assessments.

Three age stratifications and a total rate are reported for the measurement year:

- 20 to 44 years
- 45 to 64 years
- 65 years and older
- Total (the total is the sum of the age stratifications)

Exclusions

Members in hospice are excluded from the eligible population.

Codes to identify preventive/ambulatory health services:

Description	Codes
Ambulatory visits	CPT[®]: 99202-99205, 99211-99215, 99241-99245, 99341-99345, 99347-99350, 99385-99387, 99395-99397, 99401-99404, 99411, 99412, 99429, 99483 HCPCS: G0438, G0439, G0463, T1015 ICD-10: Z00.00, Z00.01, Z00.5, Z00.8, Z02.0-Z02.6, Z02.71, Z02.79, Z02.81-Z02.83, Z02.89, Z02.9, Z76.1, Z76.2
Other ambulatory visits	CPT: 92002, 92004, 92012, 92014, 99304-99310, 99315, 99316, 99318, 99324-99328, 99334-99337 HCPCS: S0620, S0621
Online assessments	CPT: 98970-98972, 99421-99423, 99457 HCPCS: G2010, G2012
Telephone modifier	CPT: 95, GT
Telephone visits	CPT: 98966-98968, 99441-99443

Please refer to appropriate medical coding/billing guidelines for use of HEDIS codes.

HEDIS[®] is a registered trademark of the National Committee for Quality Assurance (NCQA).

<https://mediproviders.anthem.com/wi>

How to improve quality scores:

- Report the appropriate codes for adult patients with one or more ambulatory or preventive care visits during the measurement year.
- Submit claims and encounter data in a timely manner.
- Ensure proper documentation in medical records.
- Educate patients on the importance of having at least one ambulatory or preventive care visit during each calendar year.
- Contact patients on the needed services list who have not had a preventive or ambulatory health visit.
- Provide patient reminders and materials to assist in upcoming care visits.

Resources:

1. NCQA. <https://ncqa.org/hedis/measures/adults-access-to-preventive-ambulatory-health-services/>
2. ICD-10-CM Expert. Optum, 2021
3. CPT Professional, AMA, 2021
4. HCPCS Level II, AAPC, 2021.