

## Change to claims acceptance based on *Clinical Laboratory Improvement Amendments*

Effective November 1, 2022, claims submitted with incorrect *Clinical Laboratory Improvement Amendments (CLIA)* information in accordance with the Centers for Medicare & Medicaid services (CMS) policy will result in a claim rejection.

For professional laboratory claims, the current line level denial for claims that are submitted without a *CLIA* certification number will now become a claim level rejection. CMS considers a missing *CLIA* to be an unclean claim; therefore, claims will be rejected. Rejected claims will require claim resubmission for the claim to be considered for reimbursement. Rejected claims do not have appeal rights nor are they counted toward any timely filing requirements.

If you have questions about this communication or need assistance with any other item, visit the *Contact Us* section at the bottom of our provider website (<https://providers.anthem.com/wi>) for up-to-date contact information or call Provider Services at **855-558-1443**.



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