

Anthem HealthKeepers Plus regional support teams

Please note, this communication applies to Anthem HealthKeepers Plus Medicaid products offered by HealthKeepers, Inc.

Tidewater region

Counties	Cities
Accomack	Chesapeake
Gloucester	Hampton
Isle of Wight	Newport News
James City County	Norfolk
Mathews	Poquoson
Northampton	Portsmouth
York	Suffolk
	Virginia Beach
	Williamsburg

Nursing facilities:

- Home health/hospice/PND/LTSS (southside):
 - **Contact:** Brad Riley at **571-395-0462** or by email at bradley.riley@anthem.com.
- Home health/hospice/PND/LTSS (peninsula):
 - **Contact:** Brandon Hutchins at **757-272-2593** or by email at brandon.hutchins@anthem.com.
- Home health/hospice/PND/LTSS:
 - **Contact:** Vickey Thomas at **757-274-5512** or by email at vickey.thomas@anthem.com.

Central region

Southern area counties and cities	Northern area counties and cities
Amelia	Carolina
Brunswick	Essex
Charles City	Hanover
Chesterfield/Midlothian	King and Queen
Cumberland County-Farmville	King George
Goochland	King William
Greensville-Emporia	Lancaster
Henrico County-Richmond City	Mathews
Lunenburg	Middlesex
Mecklenburg County South Hill	New Kent
Nottoway	Northumberland
Powhatan	Spotsylvania
Prince George County-Hopewell	Stafford County-Fredericksburg
Southampton	

<https://providers.anthem.com/va>

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Southern area counties and cities	Northern area counties and cities
Sussex	
Westmoreland	

Nursing facilities:

- Home health/hospice/PDN/LTSS (northern area):
 - **Contact:** Stephanie Labus at **571-635-5235** or by email at stephanie.labus@anthem.com.
- Home health/hospice/PDN/LTSS (southern area):
 - **Contact:** Lindsay Mack at **804-305-5307** or by email at lindsay.mack@anthem.com.
- Home health/hospice/PDN/LTSS:
 - **Contact:** Lori Pernell at **434-221-6078** or by email at lori.pernell@anthem.com.

Western/Charlottesville region

Counties	Cities
Albemarle	Charlottesville
Amherst	Danville
Appomattox	Harrisonburg
Augusta	Lynchburg
Buckingham	Staunton
Campbell	Waynesboro
Charlotte	
Fluvanna	
Greene	
Hailfax	
Louisa	
Madison	
Nelson	
Orange	
Pittsylvania	
Rockingham	

Nursing facility:

- Home health/LTTS/PDN/hospice:
 - **Contact:** Lori Pernell at **434-221-6078** or by email at lori.pernell@anthem.com or contact Brad Riley at **571-395-0462** or by email at bradley.riley@anthem.com.

Roanoke/Alleghany region

Counties	Cities
Alleghany	Bedford
Bath	Buena Vista
Bedford	Covington
Botetourt	Lexington
Craig	Martinsville
Floyd	Radford
Franklin	Roanoke
Giles	Salem
Henry	
Highland	
Montgomery	
Patrick	

Counties	Cities
Pulaski	
Roanoke	
Rockbridge	
Wythe	

Nursing facility:

- Home health/LTSS/hospice/PDN (Fairfax and Prince William counties):
 - **Contact:** Stephanie Labus at **571-635-5235** or by email at stephanie.labus@anthem.com or contact Janette Comer at **276-469-9425** or by email at janette.comer@anthem.com.

Southwest region

Counties	Cities
Bland	Bristol
Tazewell	Buchanan
Buchanan	Galax
Dickenson	Norton
Russell	Washington
Wise	
Lee	
Scott	
Carroll	
Grayson	
Smyth	

Nursing facility:

- Home health/LTSS/hospice/PDN (Fairfax and Prince William counties):
 - **Contact:** Stephanie Labus at **571-635-5235** or by email at stephanie.labus@anthem.com or contact Janette Comer at **276-469-9425** or by email at janette.comer@anthem.com.

Northern/Winchester region

Counties	Cities
Arlington	Alexandria
Culpeper	Clarke
Fairfax	Fairfax
Fauquier	Fairfax City
Loudoun	Falls Church
Prince William	Frederick
	Manassas
	Manassas Park
	Page
	Rappahannock
	Shenandoah
	Warren
	Winchester

Nursing facility:

- Home health/LTSS/hospice/PDN (Fairfax and Prince William counties):
 - **Contact:** Eden Abera at **571-429-1840** or by email at eden.abera@anthem.com.
- Home health/LTSS/hospice/PDN (Fauquier, Loudoun and all other counties):

- **Contact:** Brad Riley at **571-395-0462** or bradley.riley@anthem.com or contact Eyram Dokosi-Lynch at **703-881-8543** or by email at eyram.dokosi-lynch@anthem.com.

LTSS internal Provider Relations Contact Information: Nonparticipating providers, contract negotiation, credentialing

Anquonette Bazemore; 757-473-2737, ext. 34049; Anquonette.bazemore@anthem.com
Entire Commonwealth, LTSS Providers (Lead), non-LTSS Providers (Liaison)

Crystal McCabe; 757-473-2737, ext. 32301; Crystal.mccabe@anthem.com
Entire Commonwealth, LTSS Providers (Liaison), non-LTSS Providers (Liaison)

If you have any questions about this communication, call Anthem HealthKeepers Plus Provider Services at **800-901-0020**.