

Site of service program postponed

Please note, this communication applies to Anthem HealthKeepers Plus, Medallion and Anthem HealthKeepers Plus, Commonwealth Coordinated Care Plus (Anthem CCC Plus) offered by HealthKeepers, Inc.

It was previously communicated that effective May 1, 2021, HealthKeepers, Inc. would be implementing a new program for its Anthem HealthKeepers Plus members and providers to help ensure the most appropriate site of service is used for certain outpatient procedures. Based on Anthem HealthKeepers Plus clinical guidelines, HealthKeepers, Inc. would begin authorizing certain outpatient procedures to be performed at a level of care required by the member's individual medical needs, the condition being treated, and the availability of geographically accessible appropriate alternative sites.

The following provider types/procedure types were to be impacted:

- Gastroenterology
- Urology
- Ophthalmology
- Podiatry
- Orthopedics
- Dermatology

HealthKeepers, Inc. has decided to postpone the implementation of this program indefinitely.

If you have any questions about this communication, call Anthem HealthKeepers Plus, Medallion Provider Services at **800-901-0020** or Anthem CCC Plus Provider Services at **855-323-4687**.

<https://providers.anthem.com/va>

HealthKeepers, Inc. is an independent licensee of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc. Anthem HealthKeepers Plus, offered by HealthKeepers, Inc., is a health plan that contracts with the Virginia Department of Medical Assistance Services to provide Commonwealth Coordinated Care Plus (CCC Plus) benefits to enrollees.

AVA-NU-0390-21 June 2021