



Precertification requirement notice

Please note, this communication applies to Anthem HealthKeepers Plus, Medallion and Anthem HealthKeepers Plus, Commonwealth Coordinated Care Plus (Anthem CCC Plus) offered by HealthKeepers, Inc.

Congregate private duty nursing (PDN) must be billed when more than one individual receives PDN and resides in the same home. Congregate PDN shall be limited to a maximum ratio of one private duty nurse to two members. The hours for each child are approved separately and a congregated rate is assigned to the hours of services that are provided to both children based on each child's medical necessity.

What is the impact of this change?

In accordance with the Department of Medical Assistance Services (DMAS) *EPSDT Private Duty Nursing Manual* (2021, pgs. 2, 10, 18), congregated codes are required if PDN is being provided to two or more individuals in the same home. This applies to all home health agencies providing PDN to members under 21 years of age.

Prior authorizations will be required for congregated codes effective May 1, 2022:

- G0493 – Private Duty Congregated Nursing RN
- G0494 – Private Duty Congregated Nursing LPN

How do I request authorizations?

Requests may be submitted via the Availity* Portal by calling Provider Services at **800-901-0020** or faxing the requests to **866-920-4096**. All requests must include clinical documentation showing a medical reason why the member needs to have the service.

Clinical documentation required:

- DMAS 485 (MD signature required and dated)
- DMAS 62 (MD signature required and dated)
- Two weeks of nurses' notes (most recent)
- Medication administration record (most recent)

If you have any questions about this communication, call Anthem HealthKeepers Plus, Medallion Provider Services at **800-901-0020** or Anthem CCC Plus Provider Services at **855-323-4687**.



Email is the quickest and most direct way to receive important information from HealthKeepers, Inc.



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/2XEUr24>).

* Availity, LLC is an independent company providing administrative support services on behalf of HealthKeepers, Inc.

<https://providers.anthem.com/va>

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