

Project BRAVO, phase 2

Information about memorandum of understanding

Please note, this communication applies to Anthem HealthKeepers Plus, Medallion and Anthem HealthKeepers Plus, Commonwealth Coordinated Care Plus (Anthem CCC Plus) offered by HealthKeepers, Inc.

Effective December 1, 2021, the second set of enhanced behavioral health services will begin including multisystemic therapy (MST), functional family therapy (FFT), mobile crisis response, community stabilization, 23-hour crisis stabilization, residential crisis stabilization, and applied behavior analysis (ABA).

Please see below information from Virginia Department of Behavioral Health & Developmental Services (DBHDS).

While a memorandum of understanding (MOU) is required to provide mobile crisis response and community-based stabilization, we recognize that a December 1, 2021, time frame to complete is problematic. To assist with the transition, **DBHDS is allowing existing crisis providers until June 30, 2022, to complete the MOU process with their regional hub.**

Crisis education and prevention plan (CEPP): You will find a copy of the CEPP form that will live in the data platform at the following link: <https://providers.anthem.com/virginia-provider/resources/forms> under Behavioral Health. The CEPP is a client-specific written document that provides a concise, clear, and realistic set of supportive interventions to prevent or de-escalate a crisis. It is intended to be a living document started during service provision and completed or updated as necessary prior to discharge. If an individual accesses a service area where a CEPP is required, and an active CEPP is already in the data platform for this individual, the CEPP will need to be revised or updated as per requirement for the implementation of the new service.

Behavioral health contacts:

- Beth Condyles (Northern/Central): Elizabeth.Condyles@anthem.com
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If you have any questions about this communication, call Anthem HealthKeepers Plus, Medallion Provider Services at **800-901-0020** or Anthem CCC Plus Provider Services at **855-323-4687**.



Email is the quickest and most direct way to receive important information from HealthKeepers, Inc.

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/2XEUr24>).



<https://providers.anthem.com/va>

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