



Anthem HealthKeepers Plus
Offered by HealthKeepers, Inc.

Provider Bulletin
March 2020

Changes related to COVID-19

HealthKeepers, Inc. continues to closely monitor COVID-19 developments and how the novel coronavirus will impact our members and providers.

The Virginia Department of Medical Assistance Services issued a letter to all providers with guidance about provider flexibilities related to COVID-19.

Please refer to the public provider portal, <https://mediproviders.anthem.com/va>, for this update and any future COVID-19 updates.

If you have any questions about this communication, call Provider Services at **1-800-901-0020** or Anthem CCC Plus Provider Services at **1-855-323-4687**.

<https://mediproviders.anthem.com/va>

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