



Anthem HealthKeepers Plus
Offered by HealthKeepers, Inc.

Provider Bulletin
November 2021

State memo: Important changes to emergency services licenses

Please note, this communication applies to Anthem HealthKeepers Plus, Medallion and Anthem HealthKeepers Plus, Commonwealth Coordinated Care Plus (Anthem CCC Plus) offered by HealthKeepers, Inc.

Purpose: The purpose of this memorandum is to outline important changes to the Crisis Stabilization & Emergency Services licenses in advance of the December 1, 2021, go-live date for the Project BRAVO crisis services.

Read the full memo here: <https://bit.ly/3xZuvvK>.

If you have any questions about this communication, call Anthem HealthKeepers Plus, Medallion Provider Services at **800-901-0020** or Anthem CCC Plus Provider Services at **855-323-4687**.



Email is the quickest and most direct way to receive important information from HealthKeepers, Inc.



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/2XEUr24>).

<https://providers.anthem.com/va>

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