



Anthem HealthKeepers Plus
Offered by HealthKeepers, Inc.

Provider Bulletin
May 2020

Reimbursement for outpatient physical therapy, occupational therapy and speech therapy services via telehealth

Effective April 28, 2020, per guidance received from the Department of Medical Assistant Services (DMAS) and to continue to support provider and members during the COVID-19 pandemic, HealthKeepers, Inc. reimburses for outpatient physical therapy, occupational therapy, and speech therapy services, including evaluations, via telehealth for Anthem HealthKeepers Plus members.

Providers must continue to follow current authorization requirements and reimbursement and medical policies that would otherwise normally apply.

Providers should bill typical procedure codes that are normally billed but use Place of Service 02 when submitting claims.

If you have any questions, please contact Customer Services or your Provider Relations Representative. If you have any questions about this communication, call your Provider Relations representative, Provider Services at **1-800-901-0020** or Anthem CCC Plus Provider Services at **1-855-323-4687**.

<https://mediproviders.anthem.com/va>

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