

## Provider orientations and training

Please note, this communication applies to Anthem HealthKeepers Plus, Medallion and Anthem HealthKeepers Plus, Commonwealth Coordinated Care Plus (Anthem CCC Plus) offered by HealthKeepers, Inc.

HealthKeepers, Inc. invites you and your staff to a webinar covering important information for:

- Anthem HealthKeepers Plus members.
- Anthem CCC Plus members.

Online sessions will include information about the following topics:

- Provider responsibilities
- Precertification and preauthorization
- Claims submission
- Appeals and denials
- Common billing errors

The provider orientations will take place on the third Thursday of every month at 10 a.m. ET.

[Click here to join the meeting \(https://tinyurl.com/AnthemProviderOrientation\)](https://tinyurl.com/AnthemProviderOrientation).

Call-in (audio only): **567-249-1745**

Phone conference ID: 112-286-833 #

If you have any questions regarding upcoming provider orientations, please contact Jamal Matthews in Provider Experience at [Jamal.Matthews@anthem.com](mailto:Jamal.Matthews@anthem.com).



**Email is the quickest and most direct way to receive important information from HealthKeepers, Inc.**

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/2XEUr24>).



<https://providers.anthem.com/va>

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