



## Home delivery pharmacy reminder

Please note, this communication applies to Anthem HealthKeepers Plus, Medallion and Anthem HealthKeepers Plus, Commonwealth Coordinated Care Plus (Anthem CCC Plus) offered by HealthKeepers, Inc.

The IngenioRx\* home delivery pharmacy provides all eligible Anthem HealthKeepers Plus members the opportunity to have prescriptions delivered to their home, free of charge. Benefits include:

- **Safety:** In light of COVID-19, having medications delivered directly to a member's home is a safer option than visiting the pharmacy.
- **Convenience:** IngenioRx is a convenient alternative for members who have concerns such as difficulty with transportation or mobility limitations.
- **Extended days' supply:** Anthem HealthKeepers Plus members can receive up to a 90-day supply at mail order for certain medications.
- **Easy order refills:** Members can refill prescriptions by calling the IngenioRx Pharmacy Member Services phone number on the back of their ID card or go online at:
  - <https://mss.anthem.com/va/benefits/pharmacy-benefits.html>
- **Communication with a pharmacist:** Members can speak directly with a pharmacist who will answer their medication questions.

You can send prescriptions to the IngenioRx home delivery pharmacy three ways:

- ePrescribe: Search for IngenioRx home delivery pharmacy in your ePrescribing platform
- Fax: **800-378-0323**
- Phone: **833-203-1742**

If you have any questions about this communication, call Anthem HealthKeepers Plus, Medallion Provider Services at **800-901-0020** or Anthem CCC Plus Provider Services at **855-323-4687**.

\* IngenioRx, Inc. is a separate company providing pharmacy benefit management services on behalf of HealthKeepers, Inc.

<https://providers.anthem.com/va>

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