

MES and DMAS enrollment requirement

Please note, this communication applies to Anthem HealthKeepers Plus, Medallion and Anthem HealthKeepers Plus, Commonwealth Coordinated Care Plus (Anthem CCC Plus) offered by HealthKeepers, Inc.

Per the memo you received from Virginia's Department of Medical Assistance Services (DMAS), dated March 4, 2022, (https://providers.anthem.com/docs/gpp/VA_CAID_DMASReplacingVAMMIS.pdf?v=202203211818), DMAS will launch a new technology platform on April 4, 2022. Providers credentialed in one or more managed care organizations (MCO) will use the new Provider Services Solution (PRSS) to complete enrollment and maintenance processes. This change is part of the DMAS Medicaid Enterprise System (MES) project.

PRSS will be more efficient and make it easier for you to access information you need as a Medicaid provider. You will be able to update licenses and certifications and submit required attachments through the secure website.

The new system will also allow Virginia to comply with federal requirements for the *21st Century Cures Act*.

Per the DMAS participation requirement in your Anthem HealthKeepers Plus provider agreement, you are required to be enrolled with DMAS. If you are not already enrolled with DMAS, please enroll with DMAS as soon as possible. Please follow the guidance included in the March 4, 2022, memo from DMAS to check your enrollment status and/or initiate the enrollment process, as needed.

If you have any questions about this communication, call Anthem HealthKeepers Plus, Medallion Provider Services at **800-901-0020** or Anthem CCC Plus Provider Services at **855-323-4687**.



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