

## Change to DME canes, crutches, and walkers benefit limits

Please note, this communication applies to Anthem HealthKeepers Plus, Medallion and Anthem HealthKeepers Plus, Commonwealth Coordinated Care Plus (Anthem CCC Plus) offered by HealthKeepers, Inc.

Effective November 1, 2022, HealthKeepers, Inc. will align the benefit limits for canes, crutches, and walkers with Virginia Department of Medical Assistance Services (DMAS) benefit limits. The list of impacted codes is noted below. This change will affect the current reimbursement policy and related claims processing rules associated with canes, crutches, and walkers.

HealthKeepers, Inc. will no longer reimburse for any amount that exceeds the DMAS benefit limits for Anthem HealthKeepers Plus members.

HealthKeepers, Inc. will only reimburse providers for quantities exceeding DMAS limits when prescribed by a physician, documented on a *Certificate of Medical Necessity*, and authorized by HealthKeepers, Inc. HealthKeepers, Inc. follows the same criteria as DMAS in determining all medical necessity approval.

We recommend that providers visit the online provider manual to review all authorization, appeals, and reconsideration processes at: <https://providers.anthem.com/va> > Resources > Policies, Guidelines & Manuals > Provider Manual.

Code	Description	Billing Unit	DMAS limit
<b>Replacement parts — for purchased canes, crutches, walkers only</b>			
A4635	Underarm Pad, crutch replacement, each	Each	2/36 Months
A4636	Replacement, handgrip, cane, crutch, or walker, each	Each	2/36 Months
A4637	Replacement, tip, cane, crutch, walker, each	Each	2/36 Months
<b>Canes</b>			
E0100	Canes, Includes Canes of All Materials, Adjustable or Fixed, w/tips	Each	1/36 Months
E0105	Cane, Quad Or Three Prong, Includes Canes of All Materials, Adjustable or fixed, w/tips	Each	
<b>Crutches</b>			
E0110	Crutches, Forearm, Includes Crutches of Various Materials, Adjustable Or Fixed; pair, complete w/tips and handgrip	Pair	1/36 Months
E0111	Crutch Forearm, Includes Crutches of Various Material, Adj. Or Fixed, with tip and handgrip	Each	
E0112	Crutches Underarm, Wood, Adjustable or Fixed, With Pads, Tips, and handgrips	Pair	
E0113	Crutch Underarm, Wood, Adj. Or Fixed W/Pad, Tips and Handgrip	Each	
E0114	Crutches Underarm, other than wood Adjustable or Fixed, Pair W/Pads, tips and handgrip	Pair	

<https://providers.anthem.com/va>

HealthKeepers, Inc. is an independent licensee of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc. Anthem HealthKeepers Plus, offered by HealthKeepers, Inc., is a health plan that contracts with the Virginia Department of Medical Assistance Services to provide Commonwealth Coordinated Care Plus (CCC Plus) benefits to enrollees.

VAHK-CD-005042-22 August 2022

E0116	Crutch Underarm, other than wood Adj. Or Fixed; w/pad, Tip and handgrips	Each	
E0117	Crutch, underarm, articulating, spring assisted, each	Each	
E0118	Crutch substitute, lower leg platform, with or without wheels, each	Each	
<b>Walkers</b>			
E0130	Walker, Rigid (Pickup), Adjustable or Fixed Height	Each	1/36 months
E0135	Walker, Folding (Pickup), Adjustable or Fixed Height	Each	
E0140	Walker, w/trunk support, adjustable or fixed height, any type	Each	
E0141	Walker, rigid Wheeled/adjustable or fixed height	Each	
E0143	Folding Walker, Wheeled adjustable or fixed height	Each	
E0144	Walker, enclosed, 4-sided frame, rigid or folding, wheeled, w/posterior seat	Each	
E0147	Walker Heavy Duty, Multiple Braking System, Variable Wheel Resistance	Each	
E0148	Walker, heavy duty, w/out wheels, rigid or folding, any type	Each	
E0149	Walker, heavy duty, wheeled, rigid or folding, any type	Each	
<b>Walker Attachments</b>			
E0153	Platform Attachment, forearm crutch	Each	1/36 months
E0154	Platform Attachment, Walker	Each	1/36 Months
E0155	Wheel Attachment, Rigid Pickup Walker,	Pair	1/36 Months
E0156	Seat Attachment, Walker	Each	1/36 Months
E0157	Crutch Attachment, Walker	Each	1/36 Months
E0158	Leg Extension For Walker	Set of 4	1 set/36 Months
E0159	Brake Attachment for Wheeled Walker; replacement	Each	1/36 months

If you have any questions about this communication, call Anthem HealthKeepers Plus, Medallion Provider Services at **800-901-0020** or Anthem CCC Plus Provider Services at **855-323-4687**.



**Email is the quickest and most direct way to receive important information from HealthKeepers, Inc.**



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/2XEUr24>).