



AIM Specialty Health Radiation Oncology Clinical Appropriateness Guidelines update

Please note, this communication applies to Anthem HealthKeepers Plus, Medallion and Anthem HealthKeepers Plus, Commonwealth Coordinated Care Plus (Anthem CCC Plus) offered by HealthKeepers, Inc.

Effective for dates of service on and after March 13, 2022, the following update will apply to the *AIM Radiation Therapy and Proton Beam Therapy Clinical Appropriateness Guidelines*. Part of the AIM Specialty Health®* guideline annual review process, these updates are focused on advancing efforts to drive clinically appropriate, safe, and affordable healthcare services.

- Removed the Eastern Cooperative Oncology Group (ECOG) status as definition for performance status throughout guidelines.

As a reminder, ordering and servicing providers may submit prior authorization requests to AIM in one of several ways:

- Access the AIM *ProviderPortals*SM directly at providerportal.com.
 - Online access is available 24/7 to process orders in real time and is the fastest and most convenient way to request authorization.
- Access AIM via the Availity* Portal at availity.com.
- Call AIM directly with provider inquiries at **800-252-2021** from 8 a.m. to 5 p.m. CT.

You may access and download a copy of the current and upcoming guidelines [here](#). If you have questions related to the guidelines, please contact AIM via email at aim.guidelines@aimspecialtyhealth.com.

If you have any questions about this communication, call Anthem HealthKeepers Plus, Medallion Provider Services at **800-901-0020** or Anthem CCC Plus Provider Services at **855-323-4687**.



Email is the quickest and most direct way to receive important information from HealthKeepers, Inc.



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/2XEUr24>).

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<https://providers.anthem.com/va>

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