



## July 2022 HCBS rate increase notice

Please note, this communication applies to Anthem HealthKeepers Plus Medicaid products offered by HealthKeepers, Inc.

HealthKeepers, Inc. would like to provide an update to the Anthem HealthKeepers Plus, Commonwealth Coordinated Care Plus (Anthem CCC Plus) and Anthem Medallion 4.0 long-term services and support providers, regarding the new rates set forth in the *2023 Appropriation Act* approved by Governor Glenn Youngkin on June 22, 2022.

Since the new rates were effective July 1, 2022, but not posted by the Department of Medical Assistance Services (DMAS) until July 15, 2022, we would like to provide some follow-up guidance on billing and claim submissions.

Upon the notice of the new rates, providers were instructed and responsible for immediately beginning to bill all eligible claims at the new rate. **For eligible claims billed at the previous rate for dates of service starting July 1, 2022, and forward, HealthKeepers, Inc. will not be allowed to manually adjust claims to pay over-billed charges on behalf of the provider.**

**Given this guidance from DMAS, providers will be responsible for reviewing claims paid at the previous rate and, using this information, submit corrected claims with the new rate increase. Once a corrected claim is received, we will reprocess and pay the difference between the previous rate and the July 1, 2022, rate increase.**

As a reminder, agency directed providers should follow their current process of submitting corrected claims via Netsmart.

If you have any questions about this communication, call Anthem HealthKeepers Plus, Medallion Provider Services at **800-901-0020** or Anthem HealthKeepers Plus, Commonwealth Coordinated Care Plus (Anthem CCC Plus) Provider Services at **855-323-4687**.



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