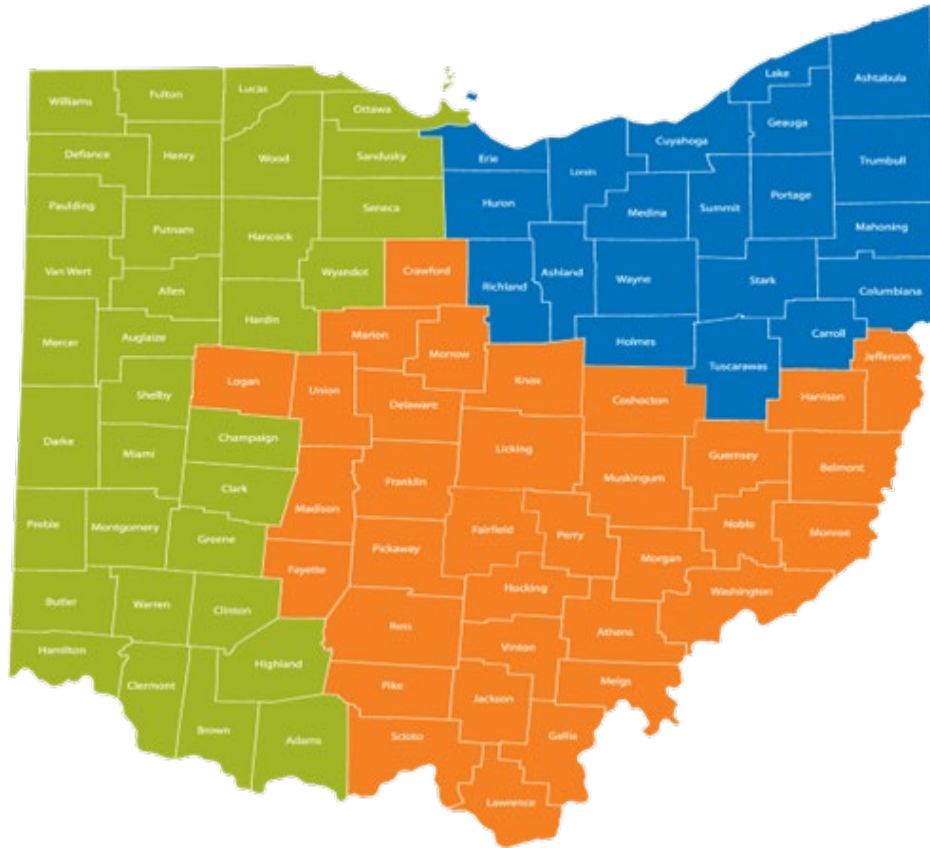


Provider Relationship Account Management team

Ohio | Anthem Blue Cross and Blue Shield Medicaid | Ohio Medicaid Managed Care



These provider relationship management representatives are responsible for the below counties and billing agencies only.

Representative/area	Mobile	Email	Availability
Ashley Flesher	330-301-1525	ashley.jones1@anthem.com	8 a.m. to 5 p.m.
Counties: Ashtabula, Athens, Auglaize, Clinton, Erie, Geauga, Lawrence, Mercer and Stark			
Bob Kees	740-501-6677	robert.kees@anthem.com	8 a.m. to 5 p.m.
Counties: Ashland, Carroll, Clark, Crawford, Darke, Delaware, Fayette, Franklin, Fairfield, Lorain, Pickaway, and Pike			
Kaitlyn Nickel	614-296-3809	kaitlyn.nickel@anthem.com	8 a.m. to 5 p.m.
Counties: Allen, BHBS, Child & Family Health Collaborative, Madison, Meigs, Miami, Perry, Portage, Shelby, Summit, Tuscarawas, Wood, Wyandot, and contiguous KY counties			
Joshua Pennington	513-773-4468	joshua.pennington@anthem.com	8 a.m. to 5 p.m.
Counties: Butler, Hamilton, Holmes, Huron, Lake, Logan, Lucas, Medina, Noble, Richland, Sandusky, Union, and Warren			
Keena Samples	513-431-0950	keena.samples@anthem.com	8 a.m. to 5 p.m.
Counties: Columbiana, Defiance, Fulton, Hardin, Henry, OBHPN, Ottawa, Paulding, Seneca, and Van Wert			

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Representative/area	Mobile	Email	Availability
Alisha Scott	513-477-9510	alisha.scott@anthem.com	8 a.m. to 5 p.m.
Counties: Champaign, Cuyahoga, Jackson, Jefferson, Hancock, Highland, Hocking, Knox, Mahoning, Monroe, Montgomery, Morgan, Morrow, Trumbull, Washington, Williams, and contiguous Pennsylvania and Michigan counties			
Dianna Simione-Villanueva	330-236-9371	dianna.simione-villanueva@anthem.com	8 a.m. to 5 p.m.
Counties: Contiguous West Virginia counties			
Patrick Stone	513-992-0999	patrick.stone2@anthem.com	8 a.m. to 5 p.m.
Counties: Adams, Belmont, Brown, Clermont, Coshocton, Gallia, Greene, Guernsey, Harrison, Licking, Marion, Muskingum, Preble, Putnam, Ross, Scioto, Vinton, and Wayne			

These provider relationship management representatives are responsible <i>for specific groups and facilities only</i> . All others above are based on county.			
Representative/area	Mobile	Email	Availability
Danielle Clark	419-277-8531	danielle.clark@anthem.com	8 a.m. to 5 p.m.
ProMedica (facility only) and University of Toledo			
Ashley Flesher	330-301-1525	ashley.jones1@anthem.com	8 a.m. to 5 p.m.
Genesis Healthcare, Licking Memorial and Mercer Community Hospital			
Kiua Jackson	513-568-5118	kiua.jackson-malek@anthem.com	8 a.m. to 5 p.m.
Christ Hospital, University of Cincinnati (facility only), PriMED, and Wilson Memorial			
Janene Jacobs	220-212-8851	janene.jacobs@anthem.com	8 a.m. to 5 p.m.
Mount Carmel			
Bob Kees	740-501-6677	bob.kees@anthem.com	8 a.m. to 5 p.m.
Central Ohio Primary Care Physicians and University of Cincinnati (professional only)			
Jessica Krantz	419-261-0093	jessica.krantz@anthem.com	8 a.m. to 5 p.m.
Cleveland Clinic and Summa			
Jennifer Lah	216-213-2825	jennifer.lah@anthem.com	8 a.m. to 5 p.m.
Akron Children's Hospital, Dayton Children's Hospital and Nationwide Children's Hospital (including Nationwide Children's Hospital Toledo)			
Michelle Lautner	614-560-5670	michelle.lautner@anthem.com	8 a.m. to 5 p.m.
ProMedica (professional only) and TriHealth (professional only)			
Kathy Montecalvo	234-201-5121	katherine.montecalvo@anthem.com	8 a.m. to 5 p.m.
Metro Health			
Laketa O'Bannon	513-713-5349	laketa.obannon@anthem.com	8 a.m. to 5 p.m.
OhioHealth			
Joshua Pennington	513-773-4468	joshua.pennington@anthem.com	8 a.m. to 5 p.m.
Beacon Orthopaedics, Firelands Regional Medical Center, Mayfield Clinic, OHC, and Toledo Clinic			
Jenifer Plumley	513-310-0578	jenifer.plumley@anthem.com	8 a.m. to 5 p.m.
Kettering Health (professional only), Premier Health (professional only), and Providence Medical Group			

These provider relationship management representatives are responsible *for specific groups and facilities only*. All others above are based on county.

Representative/area	Mobile	Email	Availability
Keena Samples Crystal Clinic and Trinity Hospital	513-431-0950	keena.samples@anthem.com	8 a.m. to 5 p.m.
Alisha Scott Fisher Titus Medical Center, Joint Township, and Marietta Memorial Hospital	513-477-9510	alisha.scott@anthem.com	8 a.m. to 5 p.m.
Donna Settles Kettering Health (facility only) and Premier Health (facility only)	463-724-9647	donna.settles@anthem.com	8 a.m. to 5 p.m.
Dianna Simione-Villanueva Cleveland Clinic and Mercy Health (entire state)	330-236-9371	dianna.simione-villanueva@anthem.com	8 a.m. to 5 p.m.
Patrick Stone Cincinnati Eye, Regency Hospital, Select Specialty, and Southwest General	513-992-0999	patrick.stone2@anthem.com	8 a.m. to 5 p.m.
Mary Wessel Cincinnati Children's Hospital and TriHealth (facility only)	513-368-1540	mary.wessel@anthem.com	8 a.m. to 5 p.m.
Ellen Woodard Cincinnati Children's Hospital, Lima Memorial, and Wood County Hospital	513-669-6350	ellen.woodard@anthem.com	8 a.m. to 5 p.m.
Stacey Zsiros Blanchard Valley and OhioHealth	419-360-9924	stacey.zsiros@anthem.com	8 a.m. to 5 p.m.

Ancillary providers			
DME, nursing facilities and audiologists	513-503-4639	OHMedicaidENCPEsupport@anthem.com	8 a.m. to 5 p.m.

Behavioral health (facilities only)			
Kaitlyn Nickel	614-296-3809	kaitlyn.nickel@anthem.com	8 a.m. to 5 p.m.

Management			
Chrissy Burns, Manager, Provider Relationship Account Management	220-465-9061	chrissy.burns3@anthem.com	8 a.m. to 5 p.m.
Sheila Blackmore, Director, Provider Relationship Account Management	513-760-2083	sheila.blackmore@anthem.com	8 a.m. to 5 p.m.
Alicia Laughbaum, Manager, Provider Relationship Account Management	614-306-2683	alicia.laughbaum@anthem.com	8 a.m. to 5 p.m.
Stacy Turner, Business Change Manager	937-272-9359	stacy.turner@anthem.com	8 a.m. to 5 p.m.