

## New member ID cards effective October 1, 2022

As published previously, Anthem Blue Cross and Blue Shield (Anthem) purchased Paramount Advantage’s Medicaid membership. In preparation for the launch of the single pharmacy benefit manager (SPBM), administered by Gainwell,\* members are beginning to receive their **new** Anthem branded member ID card effective October 1, 2022.

The new member ID card distributed by Paramount Advantage that contains only the Anthem logo. As Ohio Department of Medicaid (ODM) continues to roll out the Next Generation Ohio Medicaid program, member ID cards will continue to reflect new information for each phase. We encourage you to share this notice within your organization. The SPBM member ID cards are not effective until October 1, 2022; however, we do anticipate members may begin using them early. The front of the card displays the Anthem logo, member information, and Gainwell pharmacy information:

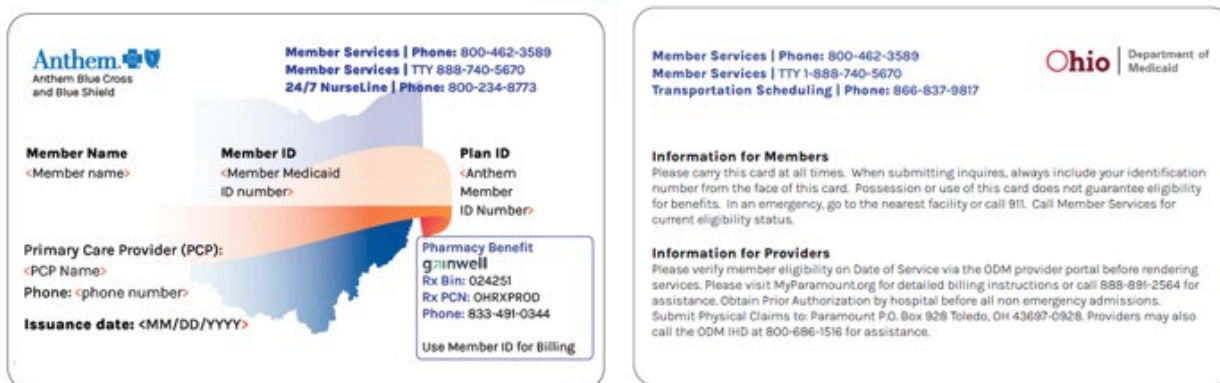
- *Member ID* is the Ohio Medicaid MMIS #
- *Plan ID* is the Paramount member ID. Please continue to submit claims to Paramount using the plan ID.

The back of the card displays the ODM logo and where you will find the Paramount information for both Member and Provider Services.

**Please note**, Anthem will not start administering the plan until the go-live of the fiscal intermediary, February 1, 2023. Anthem is working closely with Paramount Advantage provider representatives to help transition providers to the new Medicaid program and their new Anthem Provider Services representatives prior to the fiscal intermediary launch date.

If you have any questions prior to February 1, 2023, please reach out to your Provider Experience representative directly, email [ProviderRelations.Paramount@ProMedica.org](mailto:ProviderRelations.Paramount@ProMedica.org) or call Provider Inquiry at **888-891-2564**. You can also visit the FAQ at <https://www.paramounthealthcare.com/services/providers/>.

**If you have any questions after February 1, 2023, contact your Provider Experience consultant or submit your question through our shared email box [OhioMedicaidProvider@anthem.com](mailto:OhioMedicaidProvider@anthem.com).**



\* Gainwell is an independent company providing pharmacy services on behalf of Anthem Blue Cross and Blue Shield.

<https://providers.anthem.com/oh>

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