Member ID cards

On February 1, 2023, the Ohio Department of Medicaid (ODM) launched the Next Generation Managed Care Plans. On the same day, the fiscal intermediary and electronic data interchange was implemented. Information regarding ODM's Next Generation program can be found **here**.
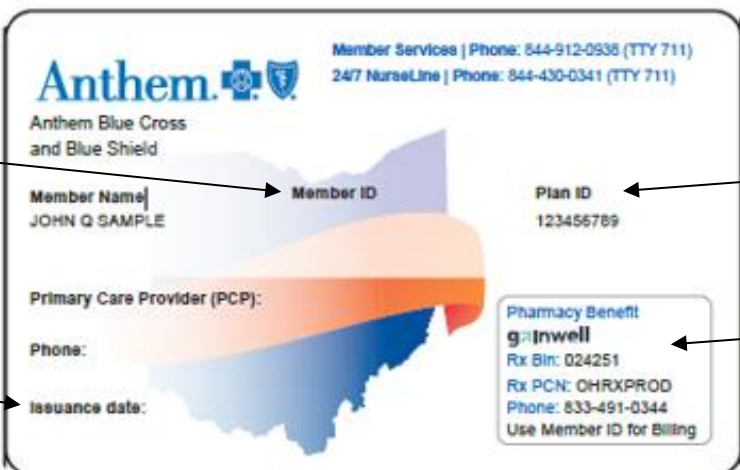
Providers should verify eligibility at each member appointment. If you have an ODM approved established trading partner, you can check eligibility on ODM's Provider Network Management website (PNM) or thru Availity Essentials.* If you do not have a relationship with an established ODM trading partner, you can check eligibility and benefits on Availity Essentials.

All claims and prior authorization requests should be submitted utilizing the member ID. If you have an established ODM approved trading partner, submit claims thru ODM's fiscal intermediary via your approved trading partner. If you do not have an approved ODM trading partner, submit claims thru Availity Essentials. Submit all prior authorization requests directly to Anthem Blue Cross and Blue Shield (Anthem) either thru Availity Essentials or by fax. Anthem's payer ID for Ohio Medicaid claims is 0002937.

You can find more information on:
- Verifying eligibility, submitting claims, and requesting prior authorization in our **provider manual**.
- Availity Essentials at **availity.com/Essentials-Portal-Registration**:
  - To register for Availity Essentials training, select **Help & Training | Get Trained** from Availity's home page once you have an Availity user ID and password.

The ODM logo and information for both Member and Provider Services is displayed on the back of the member ID card. If you have any questions, contact your Provider Relationship Account Manager directly, or submit your question to our shared email at OhioMedicaidProvider@anthem.com.

Ohio Medicaid ID (or MMIS ID): Use to check eligibility, submit claims, and request prior authorization.

Anthem plan ID

The issuance date is not an effective date. Anthem is a live plan effective February 1, 2023.

Single pharmacy benefit manager (SPBM) for retail pharmacies.

* Availity, LLC is an independent company providing administrative support services on behalf of the health plan.

Member Services | Phone: 844-912-0938 (TTY 711)
Transportation Scheduling: 800-282-9720

Ohio | Department of Medicaid

Information for Members
Please carry this card at all times. When submitting inquiries, always include your identification number from the face of this card. Possession or use of this card does not guarantee eligibility for benefits. In an emergency, go to the nearest facility or call 911. Call Member Services for current eligibility status.

Information for Providers
Please verify member eligibility on Date of Service via the ODM provider portal before rendering services. Please visit providers.anthem.com/oh for detailed billing instructions or call 844-912-1226 for assistance. Providers may also call the ODM IHD at 800-686-1516 for assistance.

Anthem Provider Services phone number