Custom Learning Center located on Availity Essentials Payer Spaces

Find courses and reference guides that will familiarize you with many of our self-service digital tools that you access through the Availity Essentials

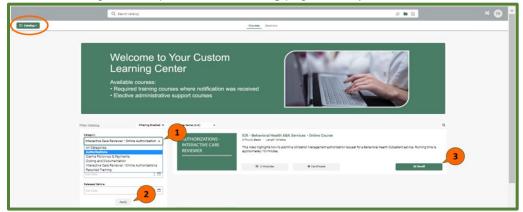
Our digital tools are easy to use, and to get started you may need some tips on how to navigate these online applications to get the results you need. The Custom Learning Center has information that will help you get up and running quickly with many of our applications that you access through Payer Spaces. Additionally, you will find both videos and reference guides that will assist you with navigating Interactive Care Reviewer, our online authorization tool.

Follow these steps to access the Custom Learning Center Catalog and Resources

Access to the Custom Learning Center requires Availity Essentials registration. You are required to have your own unique user ID and password.

Login to Availity https://www.availity.com then from the home page, select Payer Spaces | Health plan tile | Applications | Custom Learning Center

The Custom Learning Center opens on the **Catalog** page where you will find videos and courses.



- 1) You can use the Catalog filter and select a category to narrow your search results
- 2) Click **Apply** if you select one of the filter categories
- 3) Find the course(s) you want to take and select **Enroll**. Choose **Start** to take the course immediately or to save and take later, select **Return to Dashboard**

Select Resources from the upper left corner of Custom Learning Center to access reference guides

	, Search for resources	A = B	× 😐
Resources			
Filter Resources	Interactive Care Reviewer - Request Appeals Reference Guide Last updated on 13 May 2020, File size 1.19 MB	🏝 Download	۹
All Authorizations(2) Claims Follow-up & Payments(2) Interactive Care Reviewer - Online Authorizations(2)	Interactive Care Reviewer - Inquiries Reference Guide Last updated on 13 May 2020, File size 2.7 MB	≜ Download	2
Payer Spaces(5)	Patient360 Navigation Overview Last updated on 04 May 2020 , File size 2.76 MB	A. Download	
About Resources are useful materials that have been made analiable for you to view, search, and browse.	Remittance Inquiny Reference Guide Last updated on 29 Apr 2020, File size 724 RB	🛓 Download	
Click on the resource name to read more about the resource or click on the card actions menu on the right side of the resource card to reveil more actions a g. if downloads are available.	Remittance Inguiny Tips Last updated on 29 Apr 2020 , File size 424 KB	🙏 Download	
	Resource: Specific Reimbursement Policies Last updated on 00 May 2020 , File size 110 KB	🏝 Download	

- 1) You can use the Resources filter and select a category to narrow your search results
- 2) Select **Download** to view and/or print the reference guide

As new online tools become available, we will continue adding job aids to the Custom Learning Center.