



Claims Payment Systemic Errors September 2024

The current Claims Payment Systemic Errors (CPSEs) for Anthem Blue Cross and Blue Shield Medicaid are reported below.
If you have any questions, please contact your Provider Relationship Management representative or call Provider Services at **844-912-1226**.

Unique ID and Description of CPSE	Line of Business	Date CPSE was first identified	Billing Provider Type(s) impacted by CPSE	Timeline for fixing CPSE	Dates and/or date spans(s) of Corrected Claims Adjustments	CPSE status
240813R000191-CONFIRMED CPSE: Anthem was incorrectly editing inpatient claims for missing HCPCs code when billed with a Revenue code that requires a HCPCs code in the outpatient setting. Anthem has discontinued the editing on inpatient claims and impacted claims have been reprocessed.	Medicaid	07/17/2024	01-Hospital (inpatient)	07/20/2024	08/09/2024	Complete
240911R000325-CONFIRMED CPSE: Anthem denied claims incorrectly with disallow code i45-procedure inappropriate for location when billing service codes 99213-5 and 99204-5 in POS 13, 31 and 32. Anthem will reprocess claims overriding the edit until the claims system is updated.	Medicaid	09/11/2024	84-Ohio Department of Mental Health (Community Mental Health) Provider	01/01/2025	10/11/2024	In progress
Anthem is researching outpatient claims that paid VFC vaccines with allow code G22 for possible packaged payments.	Medicaid	09/13/2024	01-Hospital (outpatient)	09/16/2024	10/30/2024	In progress