

## Claims Payment Systemic Errors

### March 2025

Unique ID and Description of CPSE	Line of Business	Date CPSE was first identified	Billing Provider Type(s) impacted by CPSE	Timeline for fixing CPSE	Dates and/or date spans(s) of Corrected Claims Adjustments	CPSE status
250114R000048 CONFIRMED CPSE: Optum was delayed on implementing updated age restrictions on service code 90656 causing outpatient claims to deny P55. Impacted providers were notified and claims were reprocessed.	Medicaid	12/19/2024	01-Hospital (outpatient)	12/24/2024	2/28/2025	complete
250207R000030 CONFIRMED CPSE: Anthem had an effective date of 2/23/24 for NDC code 00121203630 and will be corrected to 1/1/24. Claims with a DOS on or after 1/1/24 and denied for f90 Manufacturer not participating in MDRP were denied incorrectly. Impacted providers were notified and claims were reprocessed.	Medicaid	2/7/2025	21-Professional Medical Group	3/14/2025	2/21/2025	complete
250219R000303 CONFIRMED CPSE: Vaccine administration code 90460 denied inappropriately when billed for members who were 18 and under during the date of service. Anthem corrected the code editing. Impacted providers were notified and claims will be reprocessed.	Medicaid	2/19/2025	21-Professional Medical Group	3/30/2025	3/30/2025	in progress
2239648 CONFIRMED CPSE: Anthem identified a configuration error on claims billing modifier 26 in a facility site of service, causing overpayments. Anthem's program integrity team has assigned project ID 2239648 to identify these recoupments. Impacted providers were notified and will have 90 days to dispute the overpayment before the claim will be recouped.	Medicaid	3/10/2025	21-Professional Medical Group	12/7/2024	6/10/2025	in progress

**Date Report Posted:** 3/15/2025

If you have any questions, please contact Provider Experience by phone at 844-912-1226 or email us at [Ohiomedicaidprovider@anthem.com](mailto:Ohiomedicaidprovider@anthem.com)

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