

Residential treatment center services

Residential treatment center (RTC) therapeutic home passes are to be used to facilitate a recipient's discharge back to their home or less restrictive setting. RTC recipients are allowed to use therapeutic home passes based on individualized treatment planning needs and upon the recommendations of the RTC clinical treatment team. To notify Anthem Blue Cross and Blue Shield Healthcare Solutions (Anthem) of therapeutic home pass request or other absence, the *Residential Therapeutic Home Pass and Absence Form* must be submitted (*MSM 403.8A.6*).

The form is available on the [Anthem provider site](#) > Behavioral Health.



Email is the quickest and most direct way to receive important information from Anthem Blue Cross and Blue Shield Healthcare Solutions.

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/3IGTrCq>).

