

Radiology update

Anthem Blue Cross and Blue Shield Healthcare Solutions (Anthem) has expanded our network to include additional radiology providers. The following providers are now in-network:

- Desert radiology
- Steinberg diagnostic medical imaging (SDMI)
- Women's Health Associates of Southern Nevada (WHASN) mammography clinics

Please note that diagnostic procedures for Anthem members are not be reimbursed at the office level (Place of Service 11) and will require that the member be directed to one of our in-network free-standing diagnostic locations (listed above). See the Anthem provider bulletin: *Physician Radiology Redirection*, which went into effect January 1, 2018, for more information.

Important: provider responsibilities

If you have questions about this communication or need assistance with any other item, use the **Chat** feature in Availity Essentials*, call Provider Services at **844-396-2330**, or use the **Contact Us** feature on our website to submit an inquiry to our Provider Experience team. All inquiries will be responded to within 48 hours:

<https://providers.anthem.com/nevada-provider/contact-us/email>.

Important: As an Anthem provider, your responsibilities include but are not limited to:

- Verifying member eligibility and prior authorization requirements at each visit.
- Submitting a clean claim within timely filing limits: 180 days from date of service
- If you believe a claim has been improperly adjudicated submit a dispute within timely filing limits: 90 days from date of original *EOP/EOB/RA*.
- If you do not follow these guidelines, claim denials will be upheld.
- See provider manual for more information:

<https://providers.anthem.com/nevada-provider/resources/manuals-and-guides>



Email is the quickest and most direct way to receive important information from Anthem Blue Cross and Blue Shield Healthcare Solutions.

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/3IGTrCq>).



* Availity, LLC is an independent company providing administrative support services on behalf of Anthem Blue Cross and Blue Shield Healthcare Solutions.

<https://providers.anthem.com/nv>