



## Reimbursement update

**Summary of change:** Effective June 1, 2021, emergency facility claims billed with codes 99284, 99285 and a code that is not on the auto-pay list of diagnosis codes will be automatically paid at the 99283 rate. The provider will have the opportunity to request an appeal and send supporting medical records for review.

### What does this mean to me?

To avoid claims being down coded, please ensure you are billing with the most applicable principal ICD-10 code. To reduce administrative burden, all claims billed for codes 99284, 99285 and codes that are not on the auto-pay list will be paid at the 99283 rate unless an appeal with supporting medical records submitted is requested and subsequently granted after review. Providers may submit corrected claims via the Availity Portal or by mail to:

Anthem Blue Cross and Blue Shield Healthcare Solutions  
Claims Correspondence  
P.O. Box 61599  
Virginia Beach, VA 23466-1599

### What if I need assistance?

If you have questions about this communication or need help with any other item, contact your local Provider Relations representative or call Provider Services at **844-396-2330**.

<https://providers.anthem.com/nv>