

# Provider Pathways — new VAB module

Anthem Blue Cross and Blue Shield Medicaid (Anthem) is pleased to announce the addition of a new training module to our Provider Pathways, our self-paced e-learning.

Provider Pathways is a 24/7 digital repository, providing the key tools and resources needed for successfully doing business with Anthem. The newest training module is:





- **Value-added benefits** — Find out more about the extra no-cost benefits and programs available to Anthem Blue Cross and Blue Shield Medicaid members.

## How to Find Provider Pathways

Provider Pathways — Doing business with Anthem eLearning can be accessed on our provider website:

- Go to <https://providers.anthem.com/ky>
- Under *Resources* in the top navigation menu, select **Provider Training Academy**.
- Once on the *Provider Training Academy* page, scroll down to *Provider Pathways eLearning* and go to **Provider Pathways**.

You will find the new modules in the table of contents shortly after starting the training.

Provider Pathways			
 <b>Getting Started</b>	 <b>Doing Business With Us</b>	 <b>Special Situations</b>	 <b>Staying Connected</b>
<ul style="list-style-type: none"><li>○ Joining our network</li><li>○ Understanding our members</li><li>○ Supporting our members</li><li>○ SBIRT</li><li>➔ Value-added Benefits</li></ul>	<ul style="list-style-type: none"><li>○ Authorizations</li><li>○ Claims</li><li>○ Getting paid</li></ul>	<ul style="list-style-type: none"><li>○ Grievances and appeals</li><li>○ Payment disputes</li><li>○ Fighting fraud</li><li>○ CAHPS</li></ul>	<ul style="list-style-type: none"><li>○ Keeping current</li><li>○ Tools and resources</li><li>○ Next steps</li></ul>



<https://providers.anthem.com/ky>

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