

MEDICAID PROVIDER BULLETIN

February 2018

Update: Radiology benefit management and cardiology

Anthem Blue Cross and Blue Shield Medicaid (Anthem) is postponing the AIM implementation for prior authorization (PA) of radiology services, which also postpones the use of AIM clinical guidelines. This implementation was supposed to be effective March 1, 2018. Anthem will continue using InterQual guidelines for medical necessity criteria.

Please continue to use one of the following methods to request PA for radiology services:

- Phone: **1-855-661-2028**
- Fax: **1-844-285-1165**
- Web: <https://www.availity.com>

Refer to the Precertification Lookup Tool for detailed authorization requirements. To access the online tool, go to <https://mediproviders.anthem.com/ky> and select **Precertification**.

Federal and state law and state contract language, including definitions and specific contract provisions/exclusions, take precedence over these PA rules and must be considered first when determining coverage.

If you have questions about this communication, contact your local Provider Relations representative or call Provider Services toll free at **1-855-661-2028**.

<https://mediproviders.anthem.com/ky>

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