

MEDICAID PROVIDER BULLETIN

2/14/18

Emergency Medical Service provider reimbursement for code A0998

Background: Beginning 7/1/18, Anthem Blue Cross and Blue Shield Medicaid (Anthem) will begin accepting claims using code A0998 (emergency medical service [EMS] treatment without transport) from EMS providers. This code is to be used when treatment is rendered to patients without subsequent transportation to a facility (such as an emergency room of a hospital).

In the past, Anthem reimbursed EMS providers for treatment rendered only when the patient was transported to the hospital emergency room. Effective 7/1/18, Anthem will reimburse appropriate and medically necessary care billed under A0998 when provided in response to an emergency call to a member's home or on a scene whether or not transportation to the hospital was necessary and occurred. Anthem may review the services provided for medical necessity when indicated.

Provider action

Please remember that in order to be eligible for this payment, treatment must be provided to the patient per the EMS protocols, which are approved by your medical director. Billing of A0998 when treatment is not rendered is not appropriate.

Questions

If you have questions about this communication, please contact your Provider Relations representative or Provider Services at **1-855-661-2028**.

<https://mediproviders.anthem.com/ky>

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