

Provider Bulletin

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Elsevier Performance Manager

At Anthem Blue Cross and Blue Shield Medicaid (Anthem), we are committed to providing the educational and training resources our healthcare professionals need. The Elsevier Performance Manager (Elsevier)* learning management system is a web-based educational tool that allows providers to self-select courses that meet their interest. The Elsevier system also provides each registered user with a learning transcript describing all courses taken and all continuing education credits received.

Extensive course curriculum

Through Elsevier, Anthem is able to provide an extensive library of training opportunities and topics based on person-centered principles. Trainings include independent living philosophy, principles of self-determination, medical versus social models, the value of self-advocacy, self-direction, disability literacy, and more. Some courses also offer continuing education credits.

Anthem has also collaborated with top national organizations such as DirectCourse, Association of People Supporting Employment First (APSE), OMNI Behavioral Health, and the American Academy of Developmental Medicine and Dentistry (AADMD) to provide access to this curriculum.

Sign up now to obtain access

Elsevier is available to all network providers. To register and obtain your access information, please email Julie.brooks@anthem.com.

Access to Elsevier

Once registered, contracted providers should review the *Elsevier Quick Reference Guide* sent to them with their user ID and password. If you have any questions or are having difficulty accessing Elsevier, please email our Provider Experience consultant Julie Stiles at julie.stiles@anthem.com for assistance.

^{*} Elsevier is an independent company providing healthcare education and leaning management on behalf of Anthem Blue Cross and Blue Shield Medicaid.





