

MEDICAID PROVIDER BULLETIN

March 2018

Claims billed with modifiers GR, GY, GX and GZ

Summary of update: Anthem Blue Cross and Blue Shield Medicaid will update claim systems to allow payment on claims billed with the GY, GR, GX and GZ modifiers when billing for Medicare noncovered services or when the service is not a Medicare benefit.

The change configuration was completed in February to allow modifier recognition and payment. All previously denied claims will be reprocessed; the *Explanation of Payment* was sent out by the end of February.

Provider action

Providers should be aware that all denied claims will be reprocessed accordingly. Therefore, there is no need to resubmit claims.

Questions

If you have questions about this communication, please contact your Provider Relations representative or the Provider Services department at **1-855-661-2028**.

<https://mediproviders.anthem.com/ky>

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