

Botox update for Anthem Blue Cross and Blue Shield Medicaid members

Effective January 1, 2022, CVS* Specialty Pharmacy and IngenioRx* Specialty Pharmacy will no longer distribute the brand name drug Botox,[®] but it will still be available to Anthem Blue Cross and Blue Shield Medicaid (Anthem) members either through buy and bill or through an available retail pharmacy.

Please note:

- This is not a change in member benefits. This is a change in the Botox vendor only.
- If the member is not using CVS Specialty Pharmacy or IngenioRx Specialty Pharmacy to obtain Botox, no action is needed.

For Botox managed under a member's medical benefit

Effective January 1, 2022, you will need to buy this drug and bill Anthem.

If you have questions regarding a member's medical specialty pharmacy benefits, call Provider Services at **855-661-2028**.

For Botox managed under a member's pharmacy benefit

Effective January 1, 2022, members who currently obtain Botox through IngenioRx Specialty Pharmacy using their pharmacy benefit must change to another in-network pharmacy that distributes Botox.

If you have questions regarding a member's pharmacy benefit, call Pharmacy Member Services at **833-207-3113**.



Email is the quickest and most direct way to receive important information from Anthem Blue Cross and Blue Shield Medicaid.



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/3lZ9oEj>).

* CVS is an independent company providing pharmacy services on behalf of Anthem Blue Cross and Blue Shield Medicaid. IngenioRx, Inc. is an independent company providing pharmacy benefit management services on behalf of Anthem Blue Cross and Blue Shield Medicaid.



<https://providers.anthem.com/ky>

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