

## Update to prior authorization guidance during COVID-19 crisis

In accordance with guidance issued by the Department for Medicaid Services (DMS), effective November 17, 2020, Anthem Blue Cross and Blue Shield Medicaid (Anthem) prior authorization requirements have been removed for all Medicaid services for all Anthem enrolled providers, except pharmacy (including physician administered drugs). This prior authorization waiver will extend through January 31, 2021.

Notification requirements will remain in place for inpatient services in order to facilitate care management, COVID-19 reporting/tracking and discharge planning. In addition, the concurrent review process will remain in place for non-COVID-19 diagnoses to support discharge planning, placement of members and care management.

Providers must continue to operate within their scope of practice and follow appropriate licensure and applicable guidance related to the care and treatment of patients. Claims identified as fraudulent during this time frame may be recouped.

Please contact Provider Services at **1-855-661-2028** or your local Network Relations consultant if you have any questions. Anthem will provide updates as needed and as new information becomes available.



<https://mediproviders.anthem.com/ky>

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