

Join our network

This communication applies to the Commercial, Medicaid, and Medicare Advantage programs from Anthem Blue Cross and Blue Shield (Anthem) in Kentucky.

Thank you for your interest in wanting to join Anthem as a network provider. We seek to establish professional contracts with exceptional providers and look forward to working with you to provide quality services for our members. Participation in our networks is based on member access and the need for specific provider services.

New contract or adding a provider to an existing contracted group:

If you are a noncontracted professional provider or want to add a provider to your existing group, complete the online provider enrollment application hosted on the Availity* Portal. The system automatically accesses CAQH to pull information you have already included in your Proview application, so please update your profile and ensure it is in the completed or attested status. Availity's online application will guide you through the enrollment process, providing status updates using a dashboard so you know where you are in the process without having to call or email for a status update.

To access the provider enrollment application, log on to the Availity Portal and select Payer Spaces > Anthem Blue Cross and Blue Shield > Applications > Provider Enrollment to begin the enrollment process.

If your organization is not currently registered for the Availity Portal, the person in your organization designated as the Availity administrator should go to www.availity.com and select **Register**.

For organizations already using the Availity Portal, your organization's Availity administrator should go to *My Account Dashboard* from the Availity homepage to register new users and update or unlock accounts for existing users. Staff who need access to the provider enrollment tool need to be granted the role of provider enrollment. (Availity administrators and user administrators will automatically be granted access to provider enrollment.)

If you are using Availity today and need access to provider enrollment, work with your organization's administrator to update your Availity role. Go to My Account Dashboard > My Administrators to determine who your administrator is.

The information provided will be used to determine contract eligibility and to draft legal documents for signatures as needed. You will receive an application number following successful completion of the provider enrollment application. Use this application number when contacting Anthem. You can contact Anthem via phone or email using the information on our [Contact Us](#) page.

* Availity, LLC is an independent company providing administrative support services on behalf of Anthem Blue Cross and Blue Shield. AIM Specialty Health is an independent company providing some utilization review services on behalf of Anthem Blue Cross and Blue Shield.

Adding additional networks or tax identification change:

If you are currently contracted with Anthem and are interested in participating in additional networks or changing your tax ID number, complete the [Provider Maintenance Form](#). This form is only for physicians, physician extenders, ancillary, and other professional practitioners.

Demographic change or termination:

Changing your address, telephone number, or adding a second location? Complete the [Provider Maintenance Form](#) for all demographic updates and terminations. This form is only for physicians, physician extenders, ancillary, and other professional practitioners.

Kentucky Medicaid:

Eligible providers applying for Medicaid offered by Anthem must be enrolled through the state and have an active Kentucky Medicaid number prior to contracting for this network. They must also be registered with the [Kentucky Health Information Exchange \(KHIE\)](#).

Indiana Medicaid:

Eligible providers applying for Medicaid offered by Anthem — Healthy Indiana Plan (HIP), Hoosier Care Connect, or Hoosier Healthwise — must be enrolled through the state and have an active Indiana Medicaid number prior to contracting for this network.

Anthem provider networks available in Kentucky:

- Blue Preferred HMO/POS
- Blue Access PPO
- Blue Traditional
- Medicare Advantage HMO
- Medicare Advantage PPO
- Kentucky Medicaid
- Pathway Kentucky Exchange HMO
- Pathway Kentucky Exchange PPO/HPN
- Kentucky Workers Compensation

Anthem Provider Networks available in Indiana:

- Indiana Medicaid (Hoosier Healthwise and Hoosier Care Connect)
- HIP
- Indiana Workers Compensation

Note: Participation in Anthem's networks is based on credentialing, contracting, and procedural standards being met.

Need additional assistance?

- AIM Specialty Health®*: **800-554-0580**
- Availity Client Services: **800-282-4548**
- CAQH: **888-599-1771**
- Contracting Questions: kyprovidercontracting@anthem.com
- Provider Experience Consultants: **800-205-5870, option 3**

You can find more information about practitioner credentialing rights [here](#).