

Provider Bulletin March 2020

## **COVID-19 guidance**

In accordance with guidance issued by the Department for Medicaid Services (DMS), Anthem Blue Cross and Blue Shield Medicaid (Anthem) is issuing the following guidance to providers specific to COVID-19 testing and treatment policies. This guidance will be in place until further notice.

- All member cost sharing will be waived for claims billed with the following diagnosis codes:
  - o B97.29 actual diagnosis
  - o Z03.818 possible exposure
  - o Z20.828 actual exposure
- Laboratory testing HCPCS codes:
  - U0001 used to bill for tests and track new cases of the virus; code is specifically used by CDC testing laboratories
  - o U0002 used to bill for non-CDC laboratory tests for COVID-19
- The use of telehealth is encouraged, when possible:
  - Place of service code 02
  - The following codes will be added by DMS for temporary use:
    - G2010 to be utilized for remote evaluation, such as e-mail including recorded video or images
    - G2012 to be utilized for telephone calls between provider and patient, including FaceTime
- The above codes became effective February 2, 2020, but providers should hold billing of the codes until after April 1, 2020. DMS will update their fee schedules with these codes.
- Prior authorization is not required for services billed with the above diagnosis codes. This includes inpatient admissions and office visits.
- Early refills on prescriptions are allowed and providers are encouraged to prescribe 90-day supplies, as appropriate.

Please visit the Cabinet for Health and Family Services website for up-to-date information on COVID-19 https://chfs.ky.gov/agencies/dph/Pages/covid19.aspx.

Please contact your local Network Relations Consultant if you have any questions. Anthem will provide updates as new information becomes available.



## https://mediproviders.anthem.com/ky

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