

New vendor for vision services

Effective April 1, 2021, for Anthem Blue Cross and Blue Shield (Anthem) members enrolled in Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect, vision benefits will be coordinated by Superior Vision.* Anthem's contract with Vision Service Plan* will end on March 31, 2021.

What is the impact of this change?

Effective April 1, 2021, routine vision care will be covered for qualifying members by Anthem through Superior Vision. All routine vision services for refractive eye care will be processed by Superior Vision. Superior Vision will also process certain primary medical eye care services furnished by an optometrist. For help with Superior Vision claims and member-related questions, call **1-877-235-5317**. Claims for primary medical eye care services provided by physicians (MD/DO) are processed directly by Anthem.

As before:

- You can find information on which members qualify or do not qualify for specific vision benefits in the provider manual, available at https://mediproviders.anthem.com/Documents/ININ_CAID_ProviderManual.pdf.
- Non-surgical vision services are available to Anthem members on a self-referral basis. Members may see any Indiana Health Coverage Programs (IHCP) enrolled provider.
- Vision services may be provided by:
 - Ophthalmologists.
 - Optometrists.
 - Opticians.
- Eye care surgeries are not self-referral and do require prior authorization (PA) in most cases. Out-of-network providers will always require PA for ophthalmic surgeries.
- Children may qualify for further eye tests and glasses as a part of Indiana's state program, HealthWatch. The following are typical benefits that require pre-service review:
 - Contact lenses and tinted lenses
 - Frames and lenses provided from a source other than the current vision volume-purchase contract optical laboratory
 - Low or subnormal vision aids
 - Orthoptic or pleoptic training
 - Photochromatic lenses
 - Prosthetic eye

How can I get more information?

For more information contact Superior Vision at **1-877-235-5317** or visit <https://superiorvision.com>.

If you have questions about this communication or any other topic, contact Provider Services:

- Hoosier Healthwise — **1-866-408-6132**
- Healthy Indiana Plan — **1-844-533-1995**
- Hoosier Care Connect — **1-844-284-1798**

* Superior Vision is an independent company providing vision services on behalf of Anthem Blue Cross and Blue Shield. Vision Service Plan is an independent company providing vision services on behalf of Anthem Blue Cross and Blue Shield.

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