

Residential services billing update for substance use disorder services

Use the following guidelines when submitting claims for substance use disorder (SUD) services provided in a residential treatment center for Anthem Blue Cross and Blue Shield members.

Billing:

- Submit claims with the following appropriate place of service (POS):
 - POS 55 — Residential Substance Abuse Treatment Facility
- Submit claims on a *CMS-1500* form only using the following procedure codes:
 - H0010 — Level 3.5, alcohol and drug services: acute detoxification (residential addiction program inpatient)
 - H2034 — Level 3.1, alcohol and drug abuse halfway house, per diem
- The above procedure codes must be submitted with one of the following modifiers:
 - U1 — Member is an adult (age 19 and older)
 - U2 — Member is a child (age 0 through 18)
- Field 24J can be left blank or contain group NPI. A rendering provider NPI should **not** be included in field 24J.
- Field 33 should contain the service location address.
- All SUD services provided in a residential treatment center requires prior authorization (PA).
- Failure to obtain PA will result in the claim being denied.

What if I need assistance?

If you have any questions, you can chat with a Provider Services representative via **Availity*** or by phone at the following Provider Services numbers:

- Hoosier Healthwise: **866-408-6132**
- Healthy Indiana Plan: **844-533-1995**
- Hoosier Care Connect: **844-284-1798**



Email is the quickest and most direct way to receive important information from Anthem Blue Cross and Blue Shield.



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/2XN9y9o>).

* Availity, LLC is an independent company providing administrative support services on behalf of Anthem Blue Cross and Blue Shield.

<https://providers.anthem.com/in>

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