

# Working together to get patients on the right track

## You have a patient who has been enrolled in the Right Choices Program.

This program is for Indiana Medicaid recipients who may need assistance learning how to properly use their health insurance.

### Some reasons individuals are selected for the program include:

- Numerous emergency room visits for nonemergency care.
- Filling medications too closely together.
- Having multiple pharmacies.
- Having multiple prescribers with overlap.

### The goal of the Right Choices Program is to get patients comfortable with:

- One primary medical provider coordinating health care.
- One pharmacy where they fill their prescriptions.

One locked-in panel means you can be assured patients are following your plan of coordinated care.



## About the Right Choices Program:

- Your patient will be enrolled in the program for two years.
- If the member has specialists or procedures outside of the lock-in panel, you must approve them and add them to the patient's Right Choices Program panel with the state.
- Anthem Blue Cross and Blue Shield has a team to help you. Give us a call at **1-866-902-1690, option 1** to discuss your patient's panel or add to it. You can also fax requests to **1-866-387-2959**.
- Each Right Choices Program member has a nurse case manager who will write a care plan, help the member coordinate their needs and counsel them on practicing better behaviors. They will also be in contact with your office regularly to ask for input.

Together, we can help your patient feel comfortable in a medical home, reduce unwanted behaviors and become a more responsible user of their medical benefits. If you have questions about the Right Choices Program, call us at **1-866-902-1690, option 1**.

Call for free translation/Llame para una traducción sin costo:

- **1-866-408-6131** (Hoosier Healthwise, Healthy Indiana Plan)
- **1-844-284-1797** (Hoosier Care Connect)
- TTY 711

[www.anthem.com/inmedicaiddoc](http://www.anthem.com/inmedicaiddoc)

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