

Provider Bulletin

October 2021

New member ID cards

On October 20, 2021, Anthem Blue Cross and Blue Shield (Anthem) will issue new Anthem member ID cards to all Healthy Indiana Plan (HIP) and Hoosier Healthwise members due to a change on the front of the ID card. We have removed the Anthem ID and replaced it with the state recipient identification (RID) number, which is now called the Member ID.

Providers may now submit claims for HIP and Hoosier Healthwise members using the Member ID.

Anthem Blue Cross and Blue Shield is the trade name of Anthem Insurance Companies, Inc., independent licensee of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

Providers who are contracted with Anthem Blue Cross and Blue Shield to serve Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect through an accountable care organization (ACO), participating medical group (PMG) or Independent Physician Association (IPA) are to follow guidelines and practices of the group. This includes but is not limited to authorization, covered benefits and services, and claims submittal. If you have questions, please contact your group administrator or your Anthemnetwork representative.

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