

Behavioral health fax number changing

Effective February 1, 2022, the *Behavioral Health Initial Review Form*, the *Behavioral Health Concurrent Review Form*, and the *Behavioral Health Discharge Note* for **Intensive Outpatient Program** and **Partial Hospitalization Program** requests will no longer be faxed to **844-456-2698**.

Please submit your request electronically via our preferred method at <https://www.availity.com>.^{*} If you choose to fax your request instead, you may send it to **844-452-8074**.

Please note, these changes and update your records accordingly.

If you have questions, contact Provider Services:

- Healthy Indiana Plan: **844-533-1995**
- Hoosier Care Connect: **844-284-1798**
- Hoosier Healthwise: **866-408-6132**



Email is the quickest and most direct way to receive important information from Anthem Blue Cross and Blue Shield.



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/2XN9y9o>).

^{*} Availity, LLC is an independent company providing administrative support services on behalf of Anthem Blue Cross and Blue Shield.

<https://providers.anthem.com/in>

Anthem Blue Cross and Blue Shield is the trade name of Anthem Insurance Companies, Inc., independent licensee of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

Providers who are contracted with Anthem Blue Cross and Blue Shield to serve Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect through an accountable care organization (ACO), participating medical group (PMG) or Independent Physician Association (IPA) are to follow guidelines and practices of the group. This includes but is not limited to authorization, covered benefits and services, and claims submittal. If you have questions, please contact your group administrator or your Anthem network representative.