



AIM phone number for Anthem Blue Cross and Blue Shield in Indiana

Anthem Blue Cross and Blue Shield (Anthem) and AIM Specialty Health®* (AIM) are excited to announce a new AIM phone number exclusively for Anthem in Indiana for Medicaid.

The new AIM phone number is **844-767-8158**. The anticipated go-live date is September 1, 2021.

The previous AIM number will still be available for providers to use; however, Anthem providers will need to dial the newly created number for Indiana Medicaid.

The new number will not be applicable to Medicare or Commercial lines of business for Anthem. These will have separate AIM phone numbers in the future.

*AIM Specialty Health is an independent company providing some utilization review services on behalf of Anthem Blue Cross and Blue Shield (Anthem).

<https://providers.anthem.com/in>

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Providers who are contracted with Anthem Blue Cross and Blue Shield to serve Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect through an accountable care organization (ACO), participating medical group (PMG) or Independent Physician Association (IPA) are to follow guidelines and practices of the group. This includes but is not limited to authorization, covered benefits and services, and claims submittal. If you have questions, please contact your group administrator or your Anthem network representative.