

Provider Bulletin May 2021

PLUTO enhancement

Anthem Blue Cross and Blue Shield (Anthem) is sharing an enhancement to our Prior Authorization Look Up Tool (PLUTO) for our Hoosier Care Connect (HCC) members. Beginning April 1, 2021, PLUTO will have a drop-down selection for HCC. Access www.anthem.com/inmedicaiddoc > Prior Authorizations & Claims > Prior Authorization Look Up Tool to navigate to PLUTO. For *Line of Business*, Select Medicaid – Hoosier Care Connect from the drop-down menu. Enter the desired CPT® code and select Submit. The authorization field will indicate if Prior Authorization is required.

The state has selected topics for which Managed Care Entities (MCEs) cannot be more restrictive than fee-for-service regarding reviewing criteria. Anthem guidelines will be displayed in the policy/clinical guideline and State criteria will be displayed in the *State Guideline* field.

If you require support, please call 1-866-408-6132 from 8 a.m. to 8 p.m. Eastern time.

www.anthem.com/inmedicaiddoc

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Providers who are contracted with Anthem Blue Cross and Blue Shield to serve Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect through an accountable care organization (ACO), participating medical group (PMG) or Independent Physician Association (IPA) are to follow guidelines and practices of the group. This includes but is not limited to authorization, covered benefits and services, and claims submittal. If you have questions, please contact your group administrator or your Anthem network representative.

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