

Durable medical equipment prior authorization requirement changes effective January 1, 2022

Effective **January 1, 2022**, prior authorization (PA) requirements will change for the codes listed below. These medical codes will require PA by Anthem Blue Cross and Blue Shield for members. Federal and state law, as well as state contract language and CMS guidelines, including definitions and specific contract provisions/exclusions, take precedence over these PA rules and must be considered first when determining coverage. **Noncompliance with new requirements may result in denied claims.**

PA requirements will be added to the following:

- 97607 — Negative pressure wound therapy, (for example, vacuum assisted drainage collection), utilizing disposable, non-durable medical equipment including provision of exudate management collection system, topical application(s), wound assessment, and instructions for ongoing care, per session; total wound(s) surface area less than or equal to 50 square centimeters
- 97608 — Negative pressure wound therapy, (for example, vacuum assisted drainage collection), utilizing disposable, non-durable medical equipment including provision of exudate management collection system, topical application(s), wound assessment, and instructions for ongoing care, per session; total wound(s) surface area greater than 50 square centimeters

To request PA, you may use one of the following methods:

- **Web:** Once logged in to Availity* at <http://availity.com>, select Patient Registration > Authorizations & Referrals, then choose **Authorizations** or **Auth/Referral Inquiry**, as appropriate.
- **Fax:**
 - Inpatient (new emergent): **866-406-2803**
 - Inpatient (concurrent emergent/new urgent): **844-765-5156**
 - Outpatient: **844-765-5157**
- **Phone:**
 - Hoosier Healthwise: **866-408-6132**
 - Healthy Indiana Plan: **844-533-1995**
 - Hoosier Care Connect: **844-284-1798**

Not all PA requirements are listed here. Detailed PA requirements are available to contracted providers on the provider website at <https://providers.anthem.com/in> > Login. Contracted and noncontracted providers who are unable to access Availity may call our Provider Services for assistance with PA requirements at:

- Hoosier Healthwise: **866-408-6132**
- Healthy Indiana Plan: **844-533-1995**
- Hoosier Care Connect: **844-284-1798**



Email is the quickest and most direct way to receive important information from Anthem Blue Cross and Blue Shield.



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/2XN9y9o>).

* Availity, LLC is an independent company providing administrative support services on behalf of Anthem Blue Cross and Blue Shield.

<https://providers.anthem.com/in>

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Providers who are contracted with Anthem Blue Cross and Blue Shield to serve Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect through an accountable care organization (ACO), participating medical group (PMG) or Independent Physician Association (IPA) are to follow guidelines and practices of the group. This includes but is not limited to authorization, covered benefits and services, and claims submittal. If you have questions, please contact your group administrator or your Anthem network representative.

AIN-NU-0313-21 November 2021