

## **Provider Bulletin**

March 2023

## Carelon Medical Benefits Management (formerly AIM Specialty Health) Musculoskeletal Joint Surgery Clinical Program CPT Code and Guideline Update

Effective for dates of service on and after June 1, 2023, the following code will require prior authorization (PA) through Carelon Medical Benefits Management (formerly AIM Specialty Health®).\*

CPT® code	Description	Clinical UM Guideline Title
27345	Excision of synovial cyst of popliteal space (such as Baker's cyst)	MCG: Musculoskeletal Surgery or Procedure GRG (SG-MS)

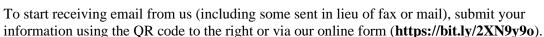
As a reminder, ordering and servicing providers may submit PA requests to Carelon in one of several ways:

- AccessCarelon's *ProviderPortals* directly at www.providerportal.com:
  - Online access is available 24/7 to process orders in real-time and is the fastest and most convenient way to request authorization.
- Access Carelon via Availity Essentials\* at www.availity.com.

The Prior Authorization Lookup Tool allows providers to search codes by the specific line of business (Medicaid/CHIP/Family Care, or Hoosier Care Connect) to determine if prior authorization (PA) is required and which guideline is utilized for the case review. The Prior Authorization Lookup Tool is available at <a href="https://providers.anthem.com/in">https://providers.anthem.com/in</a> > Claims > <a href="https://providers.anthem.com/in">Precertification lookup tool</a>.



Email is the quickest and most direct way to receive important information from Anthem Blue Cross and Blue Shield.





## https://providers.anthem.com/in

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Providers who are contracted with Anthem Blue Cross and Blue Shield to serve Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect through an accountable care organization (ACO), participating medical group (PMG) or Independent Physician Association (IPA) are to follow guidelines and practices of the group. This includes but is not limited to authorization, covered benefits and services, and claims submittal. If you have questions, please contact your group administrator or your Anthem network representative. INBCBS-CD-016254-22 March 2023

<sup>\*</sup> Carelon Medical Benefits Management is an independent company providing some utilization review services on behalf of Anthem Blue Cross and Blue Shield. Availity, LLC is an independent company providing administrative support services on behalf of Anthem Blue Cross and Blue Shield.