

New member ID cards

On October 20, 2021, Anthem Blue Cross and Blue Shield (Anthem) issued new member ID cards to all members enrolled in Healthy Indiana Plan (HIP) and Hoosier Healthwise. We have removed the Anthem ID and replaced it with the state recipient identification (RID) number, now called the member ID. Providers may now submit claims for HIP and Hoosier Healthwise members using the member ID.

FAQ

Will the new member ID include the Anthem prefix?

Yes, the Anthem ID cards for HIP and Hoosier Healthwise will contain the alpha prefix and the state member ID.

Will Anthem accept the state member ID or the Anthem member ID?

Yes, both. Claims submitted with the alpha prefix and the state member ID **or** the alpha prefix and the Anthem member ID will be accepted.

If Anthem accepts the state member ID *and* the Anthem member ID, what has changed?

Anthem ID cards prior to October 20, 2021, were formatted to show the alpha prefix and the Anthem member ID. Beginning October 20, 2021, in order to align with Indiana Health Coverage Programs, Anthem cards will display YRK/YRH and the state member ID, **not** YRK/YRH and the Anthem member ID.



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Providers who are contracted with Anthem Blue Cross and Blue Shield to serve Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect through an accountable care organization (ACO), participating medical group (PMG) or Independent Physician Association (IPA) are to follow guidelines and practices of the group. This includes but is not limited to authorization, covered benefits and services, and claims submittal. If you have questions, please contact your group administrator or your Anthem network representative.

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